




Vallabh Enterprises

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Service Status Details : VE7148																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9702786668																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	21-12-2022 10:29:23																	
Vendor Details :																				
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																
Product Name :	CCTV																			
Complain :	Survey Need to replace 5 cameras There is a dvr on 3rd floor Need to chk dvr is of 4 ch or 8 ch They is 1 camera outside dr rushindra s cabin and 4 cameras on 3rd floor which are to be replaced Also the viewing is to be given to dr rushindra at his place																			
Technician Comment :	8 channel dvr 01 SMPS 08 channel.01 Hdd 01 05 / cameras dome And for viewing is same as it is according to Gajala mam Also need to plug point dvr end 4 socket by electrician.its working now vga monitor If on hdmi wants to see then hdmi cable need to lay 10 meters and also monitor need to changed .one camera cabling need to do 7)8 meter 4+1 cable .																			
Complain Operator :	Desktop - Apurva Vajaria																			
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Previous Complain History :	Date Time	Technician Name	Remark
	18-11-2022 11:20:27	PravinJagade	Attendance report not proper due to wrong shift setting for employees need to assign proper shift to all employees to get proper report according to shift time and also explained how to do shift settings.
	06-11-2022 10:00:00	Atique Salmani	ppm done check fire alarm pannel and cleaned smoke detector and cameras panel working on healthy condition also check by mcp fire and attendance report working ok access make report of all things .and one main gate camera angel settings done.