




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE5319																																													
Priority :	Low																																												
Created By :	Admin - Apurva Vajaria																																												
Complaint Mob. No. :	9702786668																																												
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																																									
Ticket Type :	Complain	Date & Time :	28-04-2022 10:54:52																																										
Vendor Details :																																													
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia																																								
Address :																																													
Mumbai , , , , Maharashtra																																													
AMC Details :																																													
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																																									
Product Name :	CCTV																																												
Complain :	need to show recording of terrace cameras																																												
Technician Comment :	2 cameras reconnection main gate and store room main n gate bnc changed and store room recoction but issue not resolved need check dvr ends and reception camera also need to check o.t . camera need to changed work painding .																																												
Complain Operator :	Desktop - Apurva Vajaria																																												
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>06-06-2022 05:52:04</td><td>Atique Salmani</td><td>Completed</td><td></td><td>-</td></tr><tr><td>06-05-2022 05:48:55</td><td>Atique Salmani</td><td>Work Pending</td><td>2 cameras reconnection main gate and store room main n gate bnc changed and store room recoction but issue not resolved need check dvr ends and reception camera also need to check o.t . camera need to changed work painding .</td><td></td></tr><tr><td>06-05-2022 03:51:29</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>30-04-2022 10:30:25</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>29-04-2022 01:09:08</td><td>Atique Salmani</td><td>Work Pending</td><td></td><td>-</td></tr><tr><td>28-04-2022 10:55:12</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-04-2022 10:54:52</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	06-06-2022 05:52:04	Atique Salmani	Completed		-	06-05-2022 05:48:55	Atique Salmani	Work Pending	2 cameras reconnection main gate and store room main n gate bnc changed and store room recoction but issue not resolved need check dvr ends and reception camera also need to check o.t . camera need to changed work painding .		06-05-2022 03:51:29	Atique Salmani	New		-	30-04-2022 10:30:25	Atique Salmani	New		-	29-04-2022 01:09:08	Atique Salmani	Work Pending		-	28-04-2022 10:55:12	Atique Salmani	New		-	28-04-2022 10:54:52	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	05-06-2022 04:11:07	Atique Salmani	cctv ppm all camera check working ok fire ppm done all detector working ok MCP working and fire panel working ok
	06-04-2022 10:51:35	Atique Salmani	one dome camera o.t. changed old camera hand over to client and working ok.