



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE5138</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9702786668				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	06-04-2022 10:51:35		
<b>Vendor Details :</b>					
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive	
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	recording need to show				
<b>Technician Comment :</b>	one dome camera o.t. changed old camera hand over to client and working ok.				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	one dome camera o.t. changed old camera hand over to client and working ok.				

<b>Status History :</b>	Date Time	Technician Name	Status	Remark	Sign
	05-06-2022 04:18:46	Atique Salmani	Completed	one dome camera o.t. changed old camera hand over to client and working ok.	
	05-06-2022 04:12:35	Atique Salmani	New		-
	14-04-2022 10:23:49	Atique Salmani	New		-
	12-04-2022 01:04:36	Atique Salmani	New		-
	06-04-2022 03:32:42	Atique Salmani	Work Pending	In ivms 4200 v.5 version lagging issue also palyback buffering so uninstalled and installed ivms 4200 old version software and also 3 cameras fractuating becuz one SMPS faulty so changed this and working ok. o.t room camera need to changed	
	06-04-2022 10:52:08	Atique Salmani	New		-
	06-04-2022 10:52:02	Atique Salmani	New		-
	06-04-2022 10:51:50	Atique Salmani	New		-
	06-04-2022 10:51:35	Atique Salmani	New		-
<b>Previous Complain History :</b>	Date Time	Technician Name	Remark		
	05-06-2022 04:11:07	Atique Salmani	cctv ppm all camera check working ok fire ppm done all detector working ok MCP working and fire panel working ok		
	28-04-2022 10:54:52	Atique Salmani	2 cameras reconnection main gate and store room main n gate bnc changed and store room recoction but issue not resolved need check dvr ends and reception camera also need to check o.t . camera need to changed work painding .		