







Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE16279																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9702786668																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	18-11-2025 10:57:27																						
Vendor Details :																									
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																					
Product Name :	CCTV																								
Complain :	1)replacement camera need to install in MRD Room IP - 192.168.1.55 2)3rd floor fire alarm continue ringing issue																								
Technician Comment :	Fire on 3rd floor one detector o.t . Was on fire so removed and cleaned it working ok and Mrd room camera installation done and recording on .																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	Fire on 3rd floor one detector o.t . Was on fire so removed and cleaned it working ok and Mrd room camera installation done and recording on .																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-11-2025 04:15:56</td><td>Atique Salmani</td><td>Completed</td><td>Fire on 3rd floor one detector o.t . Was on fire so removed and cleaned it working ok and Mrd room camera installation done and recording on .</td><td></td></tr><tr><td>18-11-2025 04:15:55</td><td>Atique Salmani</td><td>Completed</td><td>Fire on 3rd floor one detector o.t . Was on fire so removed and cleaned it working ok and Mrd room camera installation done and recording on .</td><td></td></tr><tr><td>18-11-2025 10:57:51</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-11-2025 04:15:56	Atique Salmani	Completed	Fire on 3rd floor one detector o.t . Was on fire so removed and cleaned it working ok and Mrd room camera installation done and recording on .		18-11-2025 04:15:55	Atique Salmani	Completed	Fire on 3rd floor one detector o.t . Was on fire so removed and cleaned it working ok and Mrd room camera installation done and recording on .		18-11-2025 10:57:51	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	08-11-2025 10:11:06	Atique Salmani	3rd floor 3 cameras disturbance + issue resolved and cmoss batyeerry changed recording start from 8.11.25 And most of cameras pery ferry cleaned and make report cheklist ..and Hikvision dvr offline issue resolved static ip was changed and also port was colesd reopen port from internet provider issue resolved and ppm done all system . 6 rj 46 connector used And mrd room camera collect for service center 192.168.1.55 off camera mrd room ip
	25-09-2025 10:43:27	PravinJagade	Mrd room camera ok cable faulty 20 mtr Nvr to 3rd floor uplink cable faulty 25 30 mtr Maine gate 1 camera + cable faulty camera collect for service centr online done only 3 cameras working 2 terrace off due to uplink cable faulty .2 ground cable faulty .