




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W :** www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15871					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9702786668				
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153	
Ticket Type :	Complain	Date & Time :	25-09-2025 10:43:27		
Vendor Details :					
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive	
Product Name :	CCTV				
Complain :	Kitchen camera off issue and 1sept recording also not able to check				
Technician Comment :	Mrd room camera ok cable faulty 20 mtr Nvr to 3rd floor uplink cable faulty 25 30 mtr Maine gate 1 camera + cable faulty camera collect for service centr online done only 3 cameras working 2 terrace off due to uplink cable faulty .2 ground cable faulty .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Mrd room camera ok cable faulty 20 mtr Nvr to 3rd floor uplink cable faulty 25 30 mtr Maine gate 1 camera + cable faulty camera collect for service centr online done only 3 cameras working 2 terrace off due to uplink cable faulty .2 ground cable faulty .				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	10-10-2025 10:47:42	PravinJagade	New		-
	27-09-2025 06:17:11	PravinJagade	Awaiting Spares	Mrd room camera ok cable faulty 20 mtr Nvr to 3rd floor uplink cable faulty 25 30 mtr Maine gate 1 camera + cable faulty camera collect for service centr online done only 3 cameras working 2 terrace off due to uplink cable faulty .2 ground cable faulty .	
	27-09-2025 06:17:11	PravinJagade	Awaiting Spares	Mrd room camera ok cable faulty 20 mtr Nvr to 3rd floor uplink cable faulty 25 30 mtr Maine gate 1 camera + cable faulty camera collect for service centr online done only 3 cameras working 2 terrace off due to uplink cable faulty .2 ground cable faulty .	
	27-09-2025 10:40:14	PravinJagade	New		-
	25-09-2025 02:45:01	PravinJagade	Work Pending	Recoding start date 5/09/25 to 25/09/25 and 4 camera offline issue	
	25-09-2025 10:43:40	PravinJagade	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	18-11-2025 10:57:27	Atique Salmani	Fire on 3rd floor one detector o.t . Was on fire so removed and cleaned it working ok and Mrd room camera installation done and recording on .		
	08-11-2025 10:11:06	Atique Salmani	3rd floor 3 cameras disturbence + issue resolved and cmoss batyeerry changed recording start from 8.11.25 And most of cameras pery ferry cleaned and make report cheklist ..and Hikvision dvr offline issue resolved static ip was changed and also port was colesd reopen port from internet provider issue resolved and ppm done all system . 6 rj 46 connector used And mrd room camera collect for service center 192.168.1.55 off camera mrd room ip		