




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12988</b>																									
<b>Priority :</b>	Low																								
<b>Created By :</b>	Admin - Apurva Vajaria																								
<b>Complaint Mob. No. :</b>	9702786668																								
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																					
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	15-10-2024 11:16:35																						
<b>Vendor Details :</b>																									
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia																				
<b>Address :</b>																									
Mumbai , , , , Maharashtra																									
<b>AMC Details :</b>																									
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																					
<b>Product Name :</b>	CCTV																								
<b>Complain :</b>	nazia madam and gazala madam phone changed cameras view need to start																								
<b>Technician Comment :</b>	Dvr and nvr online done Nazia mam and gazala mam it's working ok and also Bindu mam ivms uninstall and install hikconnnet and online on static ip working ok																								
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																								
<b>Remark :</b>	Dvr and nvr online done Nazia mam and gazala mam it's working ok and also Bindu mam ivms uninstall and install hikconnnet and online on static ip working ok																								
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-10-2024 12:29:31</td><td>Atique Salmani</td><td>Completed</td><td>Dvr and nvr online done Nazia mam and gazala mam it's working ok and also Bindu mam ivms uninstall and install hikconnnet and online on static ip working ok</td><td></td></tr><tr><td>21-10-2024 10:28:29</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>17-10-2024 10:19:13</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-10-2024 12:29:31	Atique Salmani	Completed	Dvr and nvr online done Nazia mam and gazala mam it's working ok and also Bindu mam ivms uninstall and install hikconnnet and online on static ip working ok		21-10-2024 10:28:29	Atique Salmani	New		-	17-10-2024 10:19:13	Atique Salmani	New		-
Date Time	Technician Name	Status	Remark	Sign																					
21-10-2024 12:29:31	Atique Salmani	Completed	Dvr and nvr online done Nazia mam and gazala mam it's working ok and also Bindu mam ivms uninstall and install hikconnnet and online on static ip working ok																						
21-10-2024 10:28:29	Atique Salmani	New		-																					
17-10-2024 10:19:13	Atique Salmani	New		-																					
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>09-09-2024 05:08:30</td><td>Atique Salmani</td><td>There is range changed and biometric is connect in 0.122 ranged and account router and pc in 1.1 there is 2 network so biometric need to take in 1.1 range need to cat 6 cable 20/25 MTR by Munna bhai electrician from account router to biometric device . And 1 employee Sana Shaikh face n finger add .</td></tr><tr><td>19-06-2024 02:42:46</td><td>Atique Salmani</td><td>Mrd room new smoke detectors changed with base working ok. And online issue resolved ther is changed static IP so report forwarding on mercusus router working ok.</td></tr></tbody></table>					Date Time	Technician Name	Remark	09-09-2024 05:08:30	Atique Salmani	There is range changed and biometric is connect in 0.122 ranged and account router and pc in 1.1 there is 2 network so biometric need to take in 1.1 range need to cat 6 cable 20/25 MTR by Munna bhai electrician from account router to biometric device . And 1 employee Sana Shaikh face n finger add .	19-06-2024 02:42:46	Atique Salmani	Mrd room new smoke detectors changed with base working ok. And online issue resolved ther is changed static IP so report forwarding on mercusus router working ok.											
Date Time	Technician Name	Remark																							
09-09-2024 05:08:30	Atique Salmani	There is range changed and biometric is connect in 0.122 ranged and account router and pc in 1.1 there is 2 network so biometric need to take in 1.1 range need to cat 6 cable 20/25 MTR by Munna bhai electrician from account router to biometric device . And 1 employee Sana Shaikh face n finger add .																							
19-06-2024 02:42:46	Atique Salmani	Mrd room new smoke detectors changed with base working ok. And online issue resolved ther is changed static IP so report forwarding on mercusus router working ok.																							