Vallabh Enterprises

Service Status Details :	VE12672				
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9702786668				
Technician Name :	Atique Salmani		**Technician Mobile :**	8080922984	
Ticket Type :	Complain	**Date & Time :**	09-09-2024 05:08:30		
Vendor Details :					
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive	
Product Name :	Access				
Complain :	network changed data not able to download				
Technician Comment :	There is range changed and biomatric is connect in 0.122 ranged and account router and pc in 1.1 there is 2 network so biometric need to take in 1.1 range need to cat 6 cable 20/25 MTR by Munna bhai electrician from account router to biomatric device . And 1 employee Sana Shaikh face n finger add .				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	There is range changed and biomatric is connect in 0.122 ranged and account router and pc in 1.1 there is 2 network so biometric need to take in 1.1 range need to cat 6 cable 20/25 MTR by Munna bhai electrician from account router to biomatric device . And 1 employee Sana Shaikh face n finger add .				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	15-11-2024 01:06:30	Atique Salmani	Closed		-
	10-09-2024 11:42:52	Atique Salmani	Client Side	There is range changed and biomatric is connect in 0.122 ranged and account router and pc in 1.1 there is 2 network so biometric need to take in 1.1 range need to cat 6 cable 20/25 MTR by Munna bhai electrician from account router to biomatric device . And 1 employee Sana Shaikh face n finger add .	
	10-09-2024 10:35:02	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	04-11-2024 03:13:30	Atique Salmani	There is static ip was Expired so it was offline so cordinate with internet provider and issue resolved working ok .
	15-10-2024 11:16:35	Atique Salmani	Dvr and nvr online done Nazia mam and gazala mam it's working ok and also Bindu mam ivms uninstall and install hikconnnet and online on static ip working ok