




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE11932																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9702786668																			
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																
Ticket Type :	Complain	Date & Time :	19-06-2024 02:42:46																	
Vendor Details :																				
Company Name/Client Name :	Beam Hospital (Womens Hospital)	Customer's Mobile :	9702786668	Name :	Nazia															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	30-09-2020 12:00:00		Type :	Comprehensive																
Product Name :	CCTV																			
Complain :	In mobile cameras offline issue																			
Technician Comment :	Mrd room new smoke detectors chenged with base working ok. And online issue resolved ther is changed static IP so report forwarding on mercusus router working ok.																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Mrd room new smoke detectors chenged with base working ok. And online issue resolved ther is changed static IP so report forwarding on mercusus router working ok.																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>20-06-2024 05:17:23</td><td>Atique Salmani</td><td>Completed</td><td>Mrd room new smoke detectors chenged with base working ok. And online issue resolved ther is changed static IP so report forwarding on mercusus router working ok.</td><td></td></tr><tr><td>20-06-2024 01:19:52</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	20-06-2024 05:17:23	Atique Salmani	Completed	Mrd room new smoke detectors chenged with base working ok. And online issue resolved ther is changed static IP so report forwarding on mercusus router working ok.		20-06-2024 01:19:52	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>30-05-2024 04:37:59</td><td>Atique Salmani</td><td>3rd floor dahua dvr I line done with crimping working ok And mrd room camera installation done working ok.</td></tr><tr><td>30-05-2024 10:49:23</td><td>Atique Salmani</td><td>Ppm completed and 3 floor mandi dahua dvr offline becuz lan cable cut by mouse new cabling going on and mrd room smoke detector and camera collect becuz faulty.</td></tr></tbody></table>					Date Time	Technician Name	Remark	30-05-2024 04:37:59	Atique Salmani	3rd floor dahua dvr I line done with crimping working ok And mrd room camera installation done working ok.	30-05-2024 10:49:23	Atique Salmani	Ppm completed and 3 floor mandi dahua dvr offline becuz lan cable cut by mouse new cabling going on and mrd room smoke detector and camera collect becuz faulty.						
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