







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE10729</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9702786668																													
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	01-02-2024 02:13:53																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Beam Hospital (Womens Hospital)	<b>Customer's Mobile :</b>	9702786668	<b>Name :</b>	Nazia																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	30-09-2020 12:00:00		<b>Type :</b>	Comprehensive																										
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	in all mobile cameras offline issue																													
<b>Technician Comment :</b>	Hikvision and unv online in cell phone and pc also but mandir office dahua dvr offline becz data cat6 cable cut buy mouse so need to new cabling 60/70 metr .																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	Hikvision and unv online in cell phone and pc also but mandir office dahua dvr offline becz data cat6 cable cut buy mouse so need to new cabling 60/70 metr .																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-02-2024 12:10:17</td><td>Atique Salmani</td><td>Completed</td><td>Hikvision and unv online in cell phone and pc also but mandir office dahua dvr offline becz data cat6 cable cut buy mouse so need to new cabling 60/70 metr .</td><td></td></tr><tr><td>23-02-2024 10:22:20</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>02-02-2024 05:36:40</td><td>Atique Salmani</td><td>Work Pending</td><td>Cabin and screen not available Need to do in next visit</td><td></td></tr><tr><td>02-02-2024 03:21:12</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	23-02-2024 12:10:17	Atique Salmani	Completed	Hikvision and unv online in cell phone and pc also but mandir office dahua dvr offline becz data cat6 cable cut buy mouse so need to new cabling 60/70 metr .		23-02-2024 10:22:20	Atique Salmani	New		-	02-02-2024 05:36:40	Atique Salmani	Work Pending	Cabin and screen not available Need to do in next visit		02-02-2024 03:21:12	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	24-11-2023 01:55:46	Shiva Meena	Software wark complete and online done
	28-10-2023 12:10:47	Atique Salmani	Cctv fire and access pp. Done and in dvr 11 nmbr camera was blurrr so changed BNC dc and ok and fire paneel check by smoke it's working ok but in pannel on display not showing digit.