




# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7601</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9769202846																			
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	10-02-2023 10:30:38																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Momai Creation	<b>Customer's Mobile :</b>	9769202846	<b>Name :</b>	Navin Bhai															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	cCTV-Intercom																			
<b>Complain :</b>	3-4 camera off issue and intercom issue																			
<b>Technician Comment :</b>	2 camera off issue resolved working ok and one camera cabling done 18mtr nd 69 MTR cable return and 3 beetel phone installed and one phone handover to navin sir																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	2 camera off issue resolved working ok and one camera cabling done 18mtr nd 69 MTR cable return and 3 beetel phone installed and one phone handover to navin sir																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-02-2023 04:52:30</td><td>Sonu Kumar</td><td>Completed</td><td>2 camera off issue resolved working ok and one camera cabling done 18mtr nd 69 MTR cable return and 3 beetel phone installed and one phone handover to navin sir</td><td></td></tr><tr><td>10-02-2023 10:30:47</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	10-02-2023 04:52:30	Sonu Kumar	Completed	2 camera off issue resolved working ok and one camera cabling done 18mtr nd 69 MTR cable return and 3 beetel phone installed and one phone handover to navin sir		10-02-2023 10:30:47	Sonu Kumar	New		-
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<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-02-2023 10:38:04</td><td>Atique Salmani</td><td>Ext.nmbr 234 dnd deactivate and working ok and one monitor VGA cable connect working ok.</td></tr><tr><td>05-09-2022 10:44:51</td><td>Atique Salmani</td><td>one camera issue resolved by cable cut so find out the camere cut cable and rejoin and working ok also check hdd boath dvr 2 .2.tb hdd normal status recording 14/15 days and online on hikconnect working ok.need to dressing .</td></tr></tbody></table>					Date Time	Technician Name	Remark	15-02-2023 10:38:04	Atique Salmani	Ext.nmbr 234 dnd deactivate and working ok and one monitor VGA cable connect working ok.	05-09-2022 10:44:51	Atique Salmani	one camera issue resolved by cable cut so find out the camere cut cable and rejoin and working ok also check hdd boath dvr 2 .2.tb hdd normal status recording 14/15 days and online on hikconnect working ok.need to dressing .						
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