




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE6307																									
Priority :	Low																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9769202846																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	05-09-2022 10:44:51																						
Vendor Details :																									
Company Name/Client Name :	Momai Creation	Customer's Mobile :	9769202846	Name :	Navin Bhai																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	Some cameras off issue																								
Technician Comment :	one camera issue resolved by cable cut so find out the camere cut cable and rejoint and working ok also check hdd boath dvr 2 .2.tb hdd normal status recording 14/15 days and online on hikconnect working ok.need to dressing .																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-09-2022 06:09:50</td><td>Atique Salmani</td><td>Completed</td><td>one camera issue resolved by cable cut so find out the camere cut cable and rejoint and working ok also check hdd boath dvr 2 .2.tb hdd normal status recording 14/15 days and online on hikconnect working ok.need to dressing .</td><td></td></tr><tr><td>05-09-2022 10:45:09</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>05-09-2022 10:44:51</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	05-09-2022 06:09:50	Atique Salmani	Completed	one camera issue resolved by cable cut so find out the camere cut cable and rejoint and working ok also check hdd boath dvr 2 .2.tb hdd normal status recording 14/15 days and online on hikconnect working ok.need to dressing .		05-09-2022 10:45:09	Atique Salmani	New		-	05-09-2022 10:44:51	Atique Salmani	New		-
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Previous Complain History :			
	Date Time	Technician Name	Remark
	10-02-2022 02:44:39	Siddhesh Chavan	dvr readd to I'd and internet issue and one dvr hdd issue and all camera working ok and one rj45 pachcod use
	29-09-2021 01:35:33	YogeshDesai	DVR online done all cameras are online can be seen in mobile software but there is no play back asthe hard disk is not working and showing recording. 2 tb hd not working.