




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE5706 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|---|---|---|---|-------------|-----------|-----------------|--------|---------------------|------------------|--|---------------------|-------------|---|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 8149268074 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Ravi Rajbhar | | Technician Mobile : | 8080922965 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 14-06-2022 01:26:12 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Bhagwan Mansion | Customer's Mobile : | 8149268074 | Name : | Natasha Mam | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | Access | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | door lock getting close too fast... | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | door closes getting to fast issue resolved but door also fast and biomax attendance report given to client with data download | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | door closes getting to fast issue resolved but door also fast and biomax attendance report given to client with data download | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>14-06-2022 04:04:00</td><td>Ravi Rajbhar</td><td>Completed</td><td>door closes getting to fast issue resolved but door also fast and biomax attendance report given to client with data download</td><td></td></tr><tr><td>14-06-2022 01:26:34</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>14-06-2022 01:26:12</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 14-06-2022 04:04:00 | Ravi Rajbhar | Completed | door closes getting to fast issue resolved but door also fast and biomax attendance report given to client with data download |  | 14-06-2022 01:26:34 | Ravi Rajbhar | New | | - | 14-06-2022 01:26:12 | Ravi Rajbhar | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>02-06-2022 11:13:30</td><td>Prashant Nikalje</td><td>Given training of smart office software/USB/Report and decrease device volume.</td></tr><tr><td>20-05-2022 10:54:40</td><td>Shiva Meena</td><td>15 meter cabling done lock biometric installation done with 2 exit switch and add emyees 7/8 and also installed smartoffice softwatre and also told how to add employees.</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 02-06-2022 11:13:30 | Prashant Nikalje | Given training of smart office software/USB/Report and decrease device volume. | 20-05-2022 10:54:40 | Shiva Meena | 15 meter cabling done lock biometric installation done with 2 exit switch and add emyees 7/8 and also installed smartoffice softwatre and also told how to add employees. | | | | | | | | | | | |
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