## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

| Service Status Details : VE15617  |  |                               |     |  |        |  |                   |      |
|-----------------------------------|--|-------------------------------|-----|--|--------|--|-------------------|------|
| Priority:                         | Low  |                               |     |  |        |  |                   |      |
| Created By:                       | Admin - Apurva Vajaria   |                               |     |  |        |  |                   |      |
| Complaint Mob.                    | 9833602788   |                               |     |  |        |  |                   |      |
| Technician Name :                 | Maroof Raza  |                               | Te: | Technician Mobile  |        | 7761863562   |                   |      |
| Ticket Type :                     | Complain Date & Time:  |                               | 22  | 22-08-2025 11:36:38  |        |  |                   |      |
| Vendor Details :                  |  |                               |     |  |        |  |                   |      |
| Company<br>Name/Client Name :     | Queens Marys<br>High School -<br>Mira Road Customer's Mobil<br>:               |                               | 98  | 9833602788   |        | Name :   | Narendra<br>Dubey |      |
| Address:                          |  |                               |     |  |        |  |                   |      |
| Mumbai,,,,Maharashtra             |  |                               |     |  |        |  |                   |      |
| AMC Details :                     |  |                               |     |  |        |  |                   |      |
| Expiry Date :                     | 01-01-1970 05:30:00  |                               |     | Type:  |        |  |                   |      |
| <b>Product Name:</b>              | CCTV   |                               |     |  |        |  |                   |      |
| Complain:                         | All cameras off issue  |                               |     |  |        |  |                   |      |
| Technician<br>Comment :           | Faulty power supply change new power supply install and all camera are working |                               |     |  |        |  |                   |      |
| Complain<br>Operator :            | Desktop - Apurva Vajaria   |                               |     |  |        |  |                   |      |
| Remark:                           | Faulty power supply change new power supply install and all camera are working |                               |     |  |        |  |                   |      |
| <b>Status History:</b>            | Date Time Technician Na  |                               | me  | e Status   |        | Remark   |                   | Sign |
|                                   | 22-08-2025 01:51:4   | 5 MaroofRaza                  |     | Completed  | change | power supply<br>e new power supp<br>and all camera ar<br>g |                   | 14/4 |
|                                   | 22-08-2025 11:36:5   | 2-08-2025 11:36:56 MaroofRaza |     | New  |        |  |                   | -    |
| Previous<br>Complain History<br>: | Date Time  | Technician Name               | •   | Remark   |        |  |                   |      |
|                                   | 09-07-2025 11:04:4   | 1 Neeraj Chauhan              | e   | All camera recordings stop and camera power supply exchange and camera recordings on and dvr under observation |        |  |                   |      |
|                                   | 28-06-2025 11:19:1   | 9 Neeraj Chauhan              |     | 12 camera no video issue solved and use nos video balune 2<br>dc connector and 1 dvr online views not solve    |        |  |                   |      |