

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14593</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------|---------------------------------------------------------------------------------------|-------------|-----------|-----------------|--------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------|--------|--|---|---------------------|-----------------|-----------|--------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|---------------------|-----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complaint Mob. No. :</b>             | 8080925853                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Name :</b>                | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                             | <b>Technician Mobile :</b>     | 8080922985                                                                            |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Date &amp; Time :</b>                                                                                                                                    | 25-04-2025 10:37:19            |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Company Name/Client Name :</b>       | Raheja Owner Home                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Customer's Mobile :</b>                                                                                                                                  | 8080925853                     | <b>Name :</b>                                                                         | Narayan Sir |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                             | <b>Type :</b>                  |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain :</b>                       | 1 nVR camera not able to view in pC                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Technician Comment :</b>             | One nvr viewing issue resolved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Remark :</b>                         | One nvr viewing issue resolved                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                             |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-04-2025 12:26:05</td><td>Siddhesh Chavan</td><td>Closed</td><td></td><td>-</td></tr><tr><td>25-04-2025 01:13:08</td><td>Siddhesh Chavan</td><td>Completed</td><td>One nvr viewing issue resolved</td><td></td></tr><tr><td>25-04-2025 10:37:55</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>25-04-2025 10:37:36</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr><tr><td>25-04-2025 10:37:32</td><td>Siddhesh Chavan</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                                             |                                |                                                                                       |             | Date Time | Technician Name | Status | Remark              | Sign         | 28-04-2025 12:26:05                                                                                                                                         | Siddhesh Chavan | Closed |  | - | 25-04-2025 01:13:08 | Siddhesh Chavan | Completed | One nvr viewing issue resolved |  | 25-04-2025 10:37:55 | Siddhesh Chavan | New |  | - | 25-04-2025 10:37:36 | Siddhesh Chavan | New |  | - | 25-04-2025 10:37:32 | Siddhesh Chavan | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Status                                                                                                                                                      | Remark                         | Sign                                                                                  |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 28-04-2025 12:26:05                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Closed                                                                                                                                                      |                                | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 25-04-2025 01:13:08                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Completed                                                                                                                                                   | One nvr viewing issue resolved |  |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 25-04-2025 10:37:55                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                                         |                                | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 25-04-2025 10:37:36                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                                         |                                | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 25-04-2025 10:37:32                     | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | New                                                                                                                                                         |                                | -                                                                                     |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>06-02-2025 01:15:41</td><td>Ravi Rajbhar</td><td>2 Bullat camera ip configuration done 192.168.4.48 or 49 Pass- rbay@748 And new ivms4200 software install with configuration done Nvr password- BRAY@061023</td></tr></tbody></table>                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                             |                                |                                                                                       |             | Date Time | Technician Name | Remark | 06-02-2025 01:15:41 | Ravi Rajbhar | 2 Bullat camera ip configuration done 192.168.4.48 or 49 Pass- rbay@748 And new ivms4200 software install with configuration done Nvr password- BRAY@061023 |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                                                                                                                                                      |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |
| 06-02-2025 01:15:41                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 2 Bullat camera ip configuration done 192.168.4.48 or 49 Pass- rbay@748 And new ivms4200 software install with configuration done Nvr password- BRAY@061023 |                                |                                                                                       |             |           |                 |        |                     |              |                                                                                                                                                             |                 |        |  |   |                     |                 |           |                                |                                                                                       |                     |                 |     |  |   |                     |                 |     |  |   |                     |                 |     |  |   |