

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE9822</b> |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------|---------------------------------------------------------------------------------------|--------------------------------|-----------|-----------------|--------|---------------------|------------|--------------------------------------------|---------------------|------------|---------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      |                 | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    |                 | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            |                 | 9821036391                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               |                 | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                 | <b>Technician Mobile :</b>                                                            | 8454016444                     |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   |                 | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>        |                                                                                       | 14-10-2023 12:11:55            |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      |                 | Petit Tower CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b>      | 9821036391                                                                            | <b>Name :</b> Naozer Baldawala |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , Maharashtra               |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   |                 | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                 | <b>Type :</b>                                                                         |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  |                 | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      |                 | Camera no.6 basement off issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            |                 | All ready all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             |                 | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        |                 | All ready all camera working ok                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-10-2023 02:47:30</td><td>Sonu Kumar</td><td>Completed</td><td>All ready all camera working ok</td><td></td></tr><tr><td>27-10-2023 01:04:09</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>16-10-2023 10:21:25</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                 |                                                                                       |                                | Date Time | Technician Name | Status | Remark              | Sign       | 27-10-2023 02:47:30                        | Sonu Kumar          | Completed  | All ready all camera working ok                         |  | 27-10-2023 01:04:09 | Sonu Kumar | New |  | - | 16-10-2023 10:21:25 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name | Status                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Remark                          | Sign                                                                                  |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 27-10-2023 02:47:30                    | Sonu Kumar      | Completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | All ready all camera working ok |  |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 27-10-2023 01:04:09                    | Sonu Kumar      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                 | -                                                                                     |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 16-10-2023 10:21:25                    | Sonu Kumar      | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                 | -                                                                                     |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     |                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>11-10-2023 06:02:03</td><td>Sonu Kumar</td><td>Lobby 1 new camera installed al working ok</td></tr><tr><td>02-09-2023 10:33:36</td><td>Sonu Kumar</td><td>16 chanal dvr and 32 chanal 2 NVR and intercom ppm done</td></tr></tbody></table>                                                                                                                                                                                        |                                 |                                                                                       |                                | Date Time | Technician Name | Remark | 11-10-2023 06:02:03 | Sonu Kumar | Lobby 1 new camera installed al working ok | 02-09-2023 10:33:36 | Sonu Kumar | 16 chanal dvr and 32 chanal 2 NVR and intercom ppm done |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name | Remark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                 |                                                                                       |                                |           |                 |        |                     |            |                                            |                     |            |                                                         |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
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