

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE7009</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|------------|------------------|-----------|-----------------|--------|---------------------|------------------|--------------------------------------|---------------------|--------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---|---------------------|------------------|-----------|--|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821036391                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>Technician Mobile :</b> | 9664609225 |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Date &amp; Time :</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | 05-12-2022 10:41:27        |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Company Name/Client Name :             | Petit Tower CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Customer's Mobile :                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 9821036391                 | Name :     | Naozer Baldawala |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | Type :                     |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | camera no 14 cable need to change 10 mtrs                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | 25.11.2022 - Prashant/Sonu - 1 new hikvision IP camera install IP dome - 192.168.1.163 - society office outside door admin 1- pass: atia@123 06.12.2022 - Prashant/Dilshad - 1 biomax device install with cabling 14 no. camera cable change and crimping both side RJ45.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2022 11:38:25</td><td>Prashant Nikalje</td><td>Closed</td><td></td><td>-</td></tr><tr><td>12-12-2022 11:38:16</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>06-12-2022 10:29:01</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>05-12-2022 10:41:37</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                                                                                                                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  | Date Time | Technician Name | Status | Remark              | Sign             | 12-12-2022 11:38:25                  | Prashant Nikalje    | Closed       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | - | 12-12-2022 11:38:16 | Prashant Nikalje | Completed |  | - | 06-12-2022 10:29:01 | Prashant Nikalje | New |  | - | 05-12-2022 10:41:37 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Status                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Remark                     | Sign       |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 12-12-2022 11:38:25                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Closed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            | -          |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 12-12-2022 11:38:16                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | Completed                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                            | -          |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 06-12-2022 10:29:01                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            | -          |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 05-12-2022 10:41:37                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | New                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                            | -          |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-12-2022 10:42:36</td><td>Prashant Nikalje</td><td>1 biomax device install with cabling</td></tr><tr><td>28-11-2022 10:04:37</td><td>Ravi Rajbhar</td><td>dvr 1 camera no .6 video issue resolved and camera no.8 cable faulty need to change cable rj6 50- 60 meter aprox LG floor camera ok working check dvr side and camera remove with hondover to society office ( sanjay singh) nvr camera no. 14 cable faulty one pair green and two pair cable used to camera old camera ok working done but testing purposes power supply used confrim to falguni mdm and 1502 intercom check cable cut duct in side and infrim to sanjay Singh security parson</td></tr></tbody></table> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                            |            |                  | Date Time | Technician Name | Remark | 05-12-2022 10:42:36 | Prashant Nikalje | 1 biomax device install with cabling | 28-11-2022 10:04:37 | Ravi Rajbhar | dvr 1 camera no .6 video issue resolved and camera no.8 cable faulty need to change cable rj6 50- 60 meter aprox LG floor camera ok working check dvr side and camera remove with hondover to society office ( sanjay singh) nvr camera no. 14 cable faulty one pair green and two pair cable used to camera old camera ok working done but testing purposes power supply used confrim to falguni mdm and 1502 intercom check cable cut duct in side and infrim to sanjay Singh security parson |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | Remark                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 05-12-2022 10:42:36                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | 1 biomax device install with cabling                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                            |            |                  |           |                 |        |                     |                  |                                      |                     |              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |   |                     |                  |           |  |   |                     |                  |     |  |   |                     |                  |     |  |   |
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