




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE6810 | | | | | | | | | | | | | | | | | | | | |
|--|--|---|---|---|------------------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|--------------|---|---|---------------------|-------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9821036391 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Yogesh Desai | | Technician Mobile : | 8080922963 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 10-11-2022 03:42:23 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Petit Tower CHS Ltd | Customer's Mobile : | 9821036391 | Name : | Naozer Baldawala | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | Camera no. 14 not working | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | lobby ip camera issue has been sloved camera working can be viewed on tv. | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | lobby ip camera issue has been sloved camera working can be viewed on tv. | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>10-11-2022 04:57:09</td><td>YogeshDesai</td><td>Completed</td><td>lobby ip camera issue has been sloved camera working can be viewed on tv.</td><td></td></tr><tr><td>10-11-2022 03:42:34</td><td>YogeshDesai</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 10-11-2022 04:57:09 | YogeshDesai | Completed | lobby ip camera issue has been sloved camera working can be viewed on tv. |  | 10-11-2022 03:42:34 | YogeshDesai | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-11-2022 12:08:32</td><td>Ravi Rajbhar</td><td>camera no. 14 check but camera on off issue also and camera remove and hondover to mithun sir confirm to falguni mdm</td></tr><tr><td>15-11-2022 10:20:33</td><td>Ravi Rajbhar</td><td>camera no.14 no video issue resolved but next time camera off then take to office bcz camera on off (hitting) main gate and lift intercom issue resolved and ok working done</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 15-11-2022 12:08:32 | Ravi Rajbhar | camera no. 14 check but camera on off issue also and camera remove and hondover to mithun sir confirm to falguni mdm | 15-11-2022 10:20:33 | Ravi Rajbhar | camera no.14 no video issue resolved but next time camera off then take to office bcz camera on off (hitting) main gate and lift intercom issue resolved and ok working done | | | | | | |
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