




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE6432 | | | | | | | | | | | | | | | | | | | | | | | | | |
|--|--|--|--|---|------------------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|--------------|--|---|---------------------|--|-----|--|---|---------------------|--|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9821036391 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | | | Technician Mobile : | | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 23-09-2022 02:38:01 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Petit Tower CHS Ltd | Customer's Mobile : | 9821036391 | Name : | Naozer Baldawala | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | 2 IP camera new and 1 HD camera new to be installed in place of faulty cameras | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | one ip bullet camera and 4*4 box use install and one analog camera power cable faulty need to change cable and cable MTR 25 MTR 2 core and anlog camera working ok | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | one ip bullet camera and 4*4 box use install and one analog camera power cable faulty need to change cable and cable MTR 25 MTR 2 core and anlog camera working ok | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-09-2022 08:25:38</td><td></td><td>Client Side</td><td>one ip bullet camera and 4*4 box use install and one analog camera power cable faulty need to change cable and cable MTR 25 MTR 2 core and anlog camera working ok</td><td></td></tr><tr><td>23-09-2022 02:38:13</td><td></td><td>New</td><td></td><td>-</td></tr><tr><td>23-09-2022 02:38:01</td><td></td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 23-09-2022 08:25:38 | | Client Side | one ip bullet camera and 4*4 box use install and one analog camera power cable faulty need to change cable and cable MTR 25 MTR 2 core and anlog camera working ok |  | 23-09-2022 02:38:13 | | New | | - | 23-09-2022 02:38:01 | | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-08-2023 10:08:21</td><td>PravinJagade</td><td>7/11/12 3. camera no video issue resolve because switch off. Channal 10 no camera faulty cable working. Camera IP 192.168.1.164.</td></tr><tr><td>28-07-2023 12:07:47</td><td>PravinJagade</td><td>CCTV and intercom ppm pending and main gate and back side camera working ok out gate cable faulty</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 01-08-2023 10:08:21 | PravinJagade | 7/11/12 3. camera no video issue resolve because switch off. Channal 10 no camera faulty cable working. Camera IP 192.168.1.164. | 28-07-2023 12:07:47 | PravinJagade | CCTV and intercom ppm pending and main gate and back side camera working ok out gate cable faulty | | | | | | | | | | | |
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