




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6261</b> |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
|--|--|--|--|---|------------------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|--------------|---|---|---------------------|------------|--------------|--|---|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821036391   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Sonu Kumar   |  | <b>Technician Mobile :</b>   | 8454016444  |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain   | <b>Date &amp; Time :</b>   | 27-08-2022 11:44:02  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Petit Tower CHS Ltd  | <b>Customer's Mobile :</b>   | 9821036391   | <b>Name :</b>   | Naozer Baldawala |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00  |  | <b>Type :</b>  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | Petit tower 2 cameras issue  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | one ip camera connector faulty and one ip camera power issue and lg camera no 6 resolved working ok main gate camera angle set   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | one ip camera connector faulty and one ip camera power issue and lg camera no 6 resolved working ok main gate camera angle set   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>23-09-2022 05:42:12</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>27-08-2022 04:05:35</td><td>Sonu Kumar</td><td>Work Pending</td><td>one ip camera connector faulty and one ip camera power issue and lg camera no 6 resolved working ok main gate camera angle set</td><td></td></tr><tr><td>27-08-2022 11:45:41</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>27-08-2022 11:44:02</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |  |   |                  | Date Time | Technician Name | Status | Remark              | Sign         | 23-09-2022 05:42:12  | Sonu Kumar          | New          |   | - | 27-08-2022 04:05:35 | Sonu Kumar | Work Pending | one ip camera connector faulty and one ip camera power issue and lg camera no 6 resolved working ok main gate camera angle set |  | 27-08-2022 11:45:41 | Sonu Kumar | New |  | - | 27-08-2022 11:44:02 | Sonu Kumar | New |  | - |
| Date Time                              | Technician Name  | Status   | Remark   | Sign  |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 23-09-2022 05:42:12                    | Sonu Kumar   | New  |  | -   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 27-08-2022 04:05:35                    | Sonu Kumar   | Work Pending   | one ip camera connector faulty and one ip camera power issue and lg camera no 6 resolved working ok main gate camera angle set |  |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 27-08-2022 11:45:41                    | Sonu Kumar   | New  |  | -   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 27-08-2022 11:44:02                    | Sonu Kumar   | New  |  | -   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-08-2023 10:08:21</td><td>PravinJagade</td><td>7/11/12 3. camera no video issue resolve because switch off. Channal 10 no camera faulty cable working. Camera IP 192.168.1.164.</td></tr><tr><td>28-07-2023 12:07:47</td><td>PravinJagade</td><td>CCTV and intercom ppm pending and main gate and back side camera working ok out gate cable faulty</td></tr></tbody></table>   |  |  |   |                  | Date Time | Technician Name | Remark | 01-08-2023 10:08:21 | PravinJagade | 7/11/12 3. camera no video issue resolve because switch off. Channal 10 no camera faulty cable working. Camera IP 192.168.1.164. | 28-07-2023 12:07:47 | PravinJagade | CCTV and intercom ppm pending and main gate and back side camera working ok out gate cable faulty |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name  | Remark   |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 01-08-2023 10:08:21                    | PravinJagade   | 7/11/12 3. camera no video issue resolve because switch off. Channal 10 no camera faulty cable working. Camera IP 192.168.1.164. |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |
| 28-07-2023 12:07:47                    | PravinJagade   | CCTV and intercom ppm pending and main gate and back side camera working ok out gate cable faulty                                |  |   |                  |           |                 |        |                     |              |  |                     |              |   |   |                     |            |              |  |   |                     |            |     |  |   |                     |            |     |  |   |