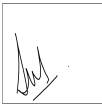
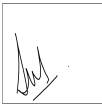
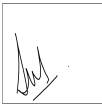


# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE6026</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|--------|------|---------------------|--------------|-----------|------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|--------------|-------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821036391                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                          | <b>Technician Mobile :</b>                                                                                                                     | 8080922965                                                                            |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Date &amp; Time :</b> | 25-07-2022 10:10:38                                                                                                                            |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Company Name/Client Name :             | Petit Tower CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Customer's Mobile :      | 9821036391                                                                                                                                     | Name :                                                                                | Naozer Baldawala |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                          | Type :                                                                                                                                         |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | falt no 701 phone install and 10 mtr cable change                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 701 intercom issue resolved and ok working done port edit done 20 and new port used 64 and color cord change also difrent and 1325 cash collat                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | 701 intercom issue resolved and ok working done port edit done 20 and new port used 64 and color cord change also difrent and 1325 cash collat                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                          |                                                                                                                                                |                                                                                       |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>01-08-2022 02:29:05</td><td>Ravi Rajbhar</td><td>Completed</td><td>701 intercom issue resolved and ok working done port edit done 20 and new port used 64 and color cord change also difrent and 1325 cash collat</td><td></td></tr><tr><td>01-08-2022 11:32:39</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-07-2022 11:24:53</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>29-07-2022 04:58:25</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>701 cebal ok and phone installed done parogam pending</td><td></td></tr><tr><td>29-07-2022 10:48:17</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>28-07-2022 02:14:16</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-07-2022 10:11:05</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>25-07-2022 10:10:38</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                          |                                                                                                                                                |                                                                                       |                  | Date Time | Technician Name | Status | Remark | Sign | 01-08-2022 02:29:05 | Ravi Rajbhar | Completed | 701 intercom issue resolved and ok working done port edit done 20 and new port used 64 and color cord change also difrent and 1325 cash collat |  | 01-08-2022 11:32:39 | Ravi Rajbhar | New |  | - | 30-07-2022 11:24:53 | Ravi Rajbhar | New |  | - | 29-07-2022 04:58:25 | Ravi Rajbhar | Work Pending | 701 cebal ok and phone installed done parogam pending |  | 29-07-2022 10:48:17 | Ravi Rajbhar | New |  | - | 28-07-2022 02:14:16 | Ravi Rajbhar | New |  | - | 25-07-2022 10:11:05 | Ravi Rajbhar | New |  | - | 25-07-2022 10:10:38 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | Status                   | Remark                                                                                                                                         | Sign                                                                                  |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 01-08-2022 02:29:05                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Completed                | 701 intercom issue resolved and ok working done port edit done 20 and new port used 64 and color cord change also difrent and 1325 cash collat |  |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 01-08-2022 11:32:39                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                                                                | -                                                                                     |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 30-07-2022 11:24:53                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                                                                | -                                                                                     |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 29-07-2022 04:58:25                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | Work Pending             | 701 cebal ok and phone installed done parogam pending                                                                                          |  |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 29-07-2022 10:48:17                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                                                                | -                                                                                     |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 28-07-2022 02:14:16                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                                                                | -                                                                                     |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 25-07-2022 10:11:05                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                                                                | -                                                                                     |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |
| 25-07-2022 10:10:38                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | New                      |                                                                                                                                                | -                                                                                     |                  |           |                 |        |        |      |                     |              |           |                                                                                                                                                |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |              |                                                       |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |                     |              |     |  |   |

|                                   |                     |                 |                                                                                                        |
|-----------------------------------|---------------------|-----------------|--------------------------------------------------------------------------------------------------------|
| Previous<br>Complain<br>History : |                     |                 |                                                                                                        |
|                                   | Date Time           | Technician Name | Remark                                                                                                 |
|                                   | 21-07-2022 04:30:46 | Siddhesh Chavan | one camera issue resolved reconnection camera side and one main gate intercom issue resolved recontion |
|                                   | 08-07-2022 11:37:45 | Ravi Rajbhar    | 102 line ok instrument issue infrom to Mishra ji main gate one camera angle set                        |