



# Vallabh Enterprises

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|  |   |                            |                            |   |   |
|--|---|----------------------------|----------------------------|---|---|
| <b>Service Status Details : VE5551</b> |   |                            |                            |   |   |
| <b>Priority :</b>                      | Low   |                            |                            |   |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria  |                            |                            |   |   |
| <b>Complaint Mob. No. :</b>            | 9821036391  |                            |                            |   |   |
| <b>Technician Name :</b>               | Javed Bhaldar   |                            | <b>Technician Mobile :</b> | 9082348767  |   |
| <b>Ticket Type :</b>                   | Complain  | <b>Date &amp; Time :</b>   | 25-05-2022 01:11:27        |   |   |
| <b>Vendor Details :</b>                |   |                            |                            |   |   |
| <b>Company Name/Client Name :</b>      | Petit Tower CHS Ltd   | <b>Customer's Mobile :</b> | 9821036391                 | <b>Name :</b>   | Naozer Baldawala  |
| <b>Address :</b>                       |   |                            |                            |   |   |
| Mumbai , , , , Maharashtra             |   |                            |                            |   |   |
| <b>AMC Details :</b>                   |   |                            |                            |   |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00   |                            | <b>Type :</b>              |   |   |
| <b>Product Name :</b>                  | Intercom  |                            |                            |   |   |
| <b>Complain :</b>                      | security cabin intercom issue   |                            |                            |   |   |
| <b>Technician Comment :</b>            | system level to pravin room junction box main line ok everything working fine but pravin room junction box to main gate loby junction box armald cable folty very distubans in line after main line connect in pravin room junction box |                            |                            |   |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria  |                            |                            |   |   |
| <b>Remark :</b>                        | system level to pravin room junction box main line ok everything working fine but pravin room junction box to main gate loby junction box armald cable folty very distubans in line after main line connect in pravin room junction box |                            |                            |   |   |
| <b>Status History :</b>                | <b>Date Time</b>  | <b>Technician Name</b>     | <b>Status</b>              | <b>Remark</b>   | <b>Sign</b>   |
|  | 26-05-2022 11:40:17   | Javed Bhaldar              | Completed                  | system level to pravin room junction box main line ok everything working fine but pravin room junction box to main gate loby junction box armald cable folty very distubans in line after main line connect in pravin room junction box |  |
|  | 26-05-2022 11:10:05   | Javed Bhaldar              | New                        |   | -   |
|  | 25-05-2022 04:39:22   | Javed Bhaldar              | New                        |   | -   |
|  | 25-05-2022 01:44:32   | Javed Bhaldar              | Work Pending               | intercom line issue need to check   |  |
|  | 25-05-2022 01:11:41   | Javed Bhaldar              | New                        |   | -   |
|  | 25-05-2022 01:11:27   | Javed Bhaldar              | New                        |   | -   |

|                                   |                     |                 |  |
|-----------------------------------|---------------------|-----------------|--|
| Previous<br>Complain<br>History : | Date Time           | Technician Name | Remark   |
|                                   | 25-05-2022 10:10:43 | MayurYadav      | device faulty need to chenge   |
|                                   | 30-04-2022 02:23:28 | Siddhesh Chavan | ppm done and business room pc slow issue need to resolve as soon as possible |