

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE5273</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|---------------|------------------|-----------|-----------------|--------|---------------------|-----------------|----------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|-------------|----------------------------------------------|---|---------------------|------------------|-----|--|---|---------------------|------------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821036391                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Name :</b>               | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Technician Mobile :</b>                                                                                                                         | 9664609225          |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                                                                                           | 23-04-2022 09:56:46 |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Company Name/Client Name :</b>      | Petit Tower CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Customer's Mobile :</b>                                                                                                                         | 9821036391          | <b>Name :</b> | Naozer Baldawala |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                    | <b>Type :</b>       |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain :</b>                      | 1 camera stand broken                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Technician Comment :</b>            |                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Remark :</b>                        | 1 camera bracket repair and installed temporary and 1 camera angle set and lens clean                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                    |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-04-2022 11:31:06</td><td>Prashant Nikalje</td><td>Completed</td><td></td><td>-</td></tr><tr><td>23-04-2022 09:57:05</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr><tr><td>23-04-2022 09:56:46</td><td>Prashant Nikalje</td><td>New</td><td></td><td>-</td></tr></tbody></table>              |                                                                                                                                                    |                     |               |                  | Date Time | Technician Name | Status | Remark              | Sign            | 27-04-2022 11:31:06                                                                                                                                | Prashant Nikalje    | Completed   |                                              | - | 23-04-2022 09:57:05 | Prashant Nikalje | New |  | - | 23-04-2022 09:56:46 | Prashant Nikalje | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                                                                             | Remark              | Sign          |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 27-04-2022 11:31:06                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                                                                                                                          |                     | -             |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 23-04-2022 09:57:05                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                                                                                |                     | -             |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 23-04-2022 09:56:46                    | Prashant Nikalje                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                                                                                |                     | -             |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>15-04-2022 09:49:59</td><td>Siddhesh Chavan</td><td>2 camera no video issue resolved and one camera bnc change and one camera reconstruction and 2 camera angle satting done and all camera working ok</td></tr><tr><td>24-02-2022 04:37:30</td><td>YogeshDesai</td><td>Flat no 1601 intercom working ok no issues .</td></tr></tbody></table> |                                                                                                                                                    |                     |               |                  | Date Time | Technician Name | Remark | 15-04-2022 09:49:59 | Siddhesh Chavan | 2 camera no video issue resolved and one camera bnc change and one camera reconstruction and 2 camera angle satting done and all camera working ok | 24-02-2022 04:37:30 | YogeshDesai | Flat no 1601 intercom working ok no issues . |   |                     |                  |     |  |   |                     |                  |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                                                                             |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 15-04-2022 09:49:59                    | Siddhesh Chavan                                                                                                                                                                                                                                                                                                                                                                                                                                       | 2 camera no video issue resolved and one camera bnc change and one camera reconstruction and 2 camera angle satting done and all camera working ok |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |
| 24-02-2022 04:37:30                    | YogeshDesai                                                                                                                                                                                                                                                                                                                                                                                                                                           | Flat no 1601 intercom working ok no issues .                                                                                                       |                     |               |                  |           |                 |        |                     |                 |                                                                                                                                                    |                     |             |                                              |   |                     |                  |     |  |   |                     |                  |     |  |   |