

# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE4017</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
|----------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|--------------|------------------------------------------------------------------------------------|---------------------|--------------|-----------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|--------------|-----|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821036391                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>               | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                                                                             | <b>Technician Mobile :</b>            | 8080922965                                                                            |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>Date &amp; Time :</b>                                                                                                    | 12-10-2021 11:15:49                   |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>      | Petit Tower CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | <b>Customer's Mobile :</b>                                                                                                  | 9821036391                            | <b>Name :</b>                                                                         | Naozer Baldawala |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                             | <b>Type :</b>                         |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                  | cCTV-Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain :</b>                      | some bullet cameras angle need to change + flat no. 1402 intercom issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>            | 1402 Line ok working instrument issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Remark :</b>                        | 1402 Line ok working instrument issue                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                             |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-10-2021 03:44:52</td><td>Ravi Rajbhar</td><td>Completed</td><td>1402 Line ok working instrument issue</td><td></td></tr><tr><td>12-10-2021 11:16:03</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>12-10-2021 11:15:49</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                             |                                       |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign         | 12-10-2021 03:44:52                                                                | Ravi Rajbhar        | Completed    | 1402 Line ok working instrument issue                                                                                       |  | 12-10-2021 11:16:03 | Ravi Rajbhar | New |  | - | 12-10-2021 11:15:49 | Ravi Rajbhar | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Status                                                                                                                      | Remark                                | Sign                                                                                  |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 12-10-2021 03:44:52                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | Completed                                                                                                                   | 1402 Line ok working instrument issue |  |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 12-10-2021 11:16:03                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                         |                                       | -                                                                                     |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 12-10-2021 11:15:49                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | New                                                                                                                         |                                       | -                                                                                     |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>18-12-2021 01:26:41</td><td>Ravi Rajbhar</td><td>901 intercom issue resolved and ok working done and one camera angle set back side</td></tr><tr><td>08-12-2021 04:45:20</td><td>Ravi Rajbhar</td><td>two camera issue resolved and ok working done and one video valune used and recording showing to client and given to backup</td></tr></tbody></table>                                                                                    |                                                                                                                             |                                       |                                                                                       |                  | Date Time | Technician Name | Remark | 18-12-2021 01:26:41 | Ravi Rajbhar | 901 intercom issue resolved and ok working done and one camera angle set back side | 08-12-2021 04:45:20 | Ravi Rajbhar | two camera issue resolved and ok working done and one video valune used and recording showing to client and given to backup |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | Remark                                                                                                                      |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 18-12-2021 01:26:41                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | 901 intercom issue resolved and ok working done and one camera angle set back side                                          |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |
| 08-12-2021 04:45:20                    | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | two camera issue resolved and ok working done and one video valune used and recording showing to client and given to backup |                                       |                                                                                       |                  |           |                 |        |                     |              |                                                                                    |                     |              |                                                                                                                             |                                                                                       |                     |              |     |  |   |                     |              |     |  |   |