

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE3708</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
|----------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------|----------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|-------------|---------------------------------------------------------------------|---------------------|--------------|---------------------------------|---------------------------------------------------------------------------------------|---------------------|------------|-----|--|---|---------------------|------------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821036391                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Name :</b>               | Mayur Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                     | <b>Technician Mobile :</b> | 8411951301                                                                            |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Ticket Type :</b>                   | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          | <b>Date &amp; Time :</b>                                            | 27-08-2021 11:05:07        |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Company Name/Client Name :</b>      | Petit Tower CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Customer's Mobile :</b>                                          | 9821036391                 | <b>Name :</b>                                                                         | Naozer Baldawala |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Expiry Date :</b>                   | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |                                                                     | <b>Type :</b>              |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Product Name :</b>                  | CCTV                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain :</b>                      | all cameras are not been viewed on tv                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Technician Comment :</b>            | camera view on tv start                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Remark :</b>                        | camera view on tv start                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-08-2021 02:20:37</td><td>MayurYadav</td><td>Completed</td><td>camera view on tv start</td><td></td></tr><tr><td>27-08-2021 11:05:33</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>27-08-2021 11:05:07</td><td>MayurYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                     |                            |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign        | 27-08-2021 02:20:37                                                 | MayurYadav          | Completed    | camera view on tv start         |  | 27-08-2021 11:05:33 | MayurYadav | New |  | - | 27-08-2021 11:05:07 | MayurYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Status                                                              | Remark                     | Sign                                                                                  |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 27-08-2021 02:20:37                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | Completed                                                           | camera view on tv start    |  |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 27-08-2021 11:05:33                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                 |                            | -                                                                                     |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 27-08-2021 11:05:07                    | MayurYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | New                                                                 |                            | -                                                                                     |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>08-08-2023 11:33:22</td><td>Shiva Meena</td><td>1 camera ricanecsan done and 1 lift camera cheng done Wark complete</td></tr><tr><td>05-08-2023 01:07:11</td><td>ChandanYadav</td><td>Main gate intercom working ok .</td></tr></tbody></table>                                                                                                                                                                            |                                                                     |                            |                                                                                       |                  | Date Time | Technician Name | Remark | 08-08-2023 11:33:22 | Shiva Meena | 1 camera ricanecsan done and 1 lift camera cheng done Wark complete | 05-08-2023 01:07:11 | ChandanYadav | Main gate intercom working ok . |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Remark                                                              |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 08-08-2023 11:33:22                    | Shiva Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | 1 camera ricanecsan done and 1 lift camera cheng done Wark complete |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |
| 05-08-2023 01:07:11                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Main gate intercom working ok .                                     |                            |                                                                                       |                  |           |                 |        |                     |             |                                                                     |                     |              |                                 |                                                                                       |                     |            |     |  |   |                     |            |     |  |   |