

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE1845</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
|----------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|--------------|---------------------------------|---------------------|--------------|----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|-----------|-----|--|---|---------------------|-----------|-----|--|---|
| <b>Priority :</b>                      | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Created By :</b>                    | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complaint Mob. No. :</b>            | 9821036391                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Name :</b>               | Anil Yadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |                                                                                                                                  | <b>Technician Mobile :</b>                                                              | 8080922983                                                                            |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Ticket Type :</b>                   | New Installation                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                                                                         | 16-09-2020 12:24:51                                                                     |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Vendor Details :</b>                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Company Name/Client Name :             | Petit Tower CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Customer's Mobile :                                                                                                              | 9821036391                                                                              | Name :                                                                                | Naozer Baldawala |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Address :</b>                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Mumbai , , , , Maharashtra             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>AMC Details :</b>                   |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Expiry Date :                          | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                  | Type :                                                                                  |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Product Name :</b>                  | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain :</b>                      | 25 phones to install                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Technician Comment :</b>            | 3260 meter cat6 cabling done. skylink 64 line system install and programming done also.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Complain Operator :</b>             | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Remark :</b>                        | 3260 meter cat6 cabling done. skylink 64 line system install and programming done also.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Status History :</b>                | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-09-2020 04:22:55</td><td>AnilYadav</td><td>Completed</td><td>3260 meter cat6 cabling done. skylink 64 line system install and programming done also.</td><td></td></tr><tr><td>16-09-2020 12:25:08</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>16-09-2020 12:24:51</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table> |                                                                                                                                  |                                                                                         |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign         | 18-09-2020 04:22:55             | AnilYadav           | Completed    | 3260 meter cat6 cabling done. skylink 64 line system install and programming done also.                                          |  | 16-09-2020 12:25:08 | AnilYadav | New |  | - | 16-09-2020 12:24:51 | AnilYadav | New |  | - |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Status                                                                                                                           | Remark                                                                                  | Sign                                                                                  |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 18-09-2020 04:22:55                    | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Completed                                                                                                                        | 3260 meter cat6 cabling done. skylink 64 line system install and programming done also. |  |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 16-09-2020 12:25:08                    | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                                                              |                                                                                         | -                                                                                     |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 16-09-2020 12:24:51                    | AnilYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | New                                                                                                                              |                                                                                         | -                                                                                     |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| <b>Previous Complain History :</b>     | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>05-08-2023 01:07:11</td><td>ChandanYadav</td><td>Main gate intercom working ok .</td></tr><tr><td>01-08-2023 10:08:21</td><td>Ishwar Meena</td><td>7/11/12 3. camera no video issue resolve because switch off. Channal 10 no camera faulty cable working. Camera IP 192.168.1.164.</td></tr></tbody></table>                                                                                                                                                                           |                                                                                                                                  |                                                                                         |                                                                                       |                  | Date Time | Technician Name | Remark | 05-08-2023 01:07:11 | ChandanYadav | Main gate intercom working ok . | 01-08-2023 10:08:21 | Ishwar Meena | 7/11/12 3. camera no video issue resolve because switch off. Channal 10 no camera faulty cable working. Camera IP 192.168.1.164. |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| Date Time                              | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Remark                                                                                                                           |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 05-08-2023 01:07:11                    | ChandanYadav                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | Main gate intercom working ok .                                                                                                  |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |
| 01-08-2023 10:08:21                    | Ishwar Meena                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                   | 7/11/12 3. camera no video issue resolve because switch off. Channal 10 no camera faulty cable working. Camera IP 192.168.1.164. |                                                                                         |                                                                                       |                  |           |                 |        |                     |              |                                 |                     |              |                                                                                                                                  |                                                                                       |                     |           |     |  |   |                     |           |     |  |   |