







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE16057</b> |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
|---|--|--|--|---|------------------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|--------------|--|---|---------------------|--------------|-----------|--|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821036391   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Ravi Rajbhar   |  | <b>Technician Mobile :</b>   | 8080922965  |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain   | <b>Date &amp; Time :</b>   | 24-10-2025 12:58:50  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Company Name/Client Name :</b>       | Petit Tower CHS Ltd  | <b>Customer's Mobile :</b>   | 9821036391   | <b>Name :</b>   | Naozer Baldawala |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Address :</b>                        |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| Mumbai , , , , Maharashtra              |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |  |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00  |  | <b>Type :</b>  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Complain :</b>                       | 7-8 cameras off issue lG and lift side   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             | 7- 8 camera off issue resolved and ok working done And floor camera 19th floor poe switch off then switch on and camera ok working   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Remark :</b>                         | 7- 8 camera off issue resolved and ok working done And floor camera 19th floor poe switch off then switch on and camera ok working   |  |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-10-2025 05:00:58</td><td>Ravi Rajbhar</td><td>Completed</td><td>7- 8 camera off issue resolved and ok working done And floor camera 19th floor poe switch off then switch on and camera ok working</td><td></td></tr><tr><td>24-10-2025 05:00:58</td><td>Ravi Rajbhar</td><td>Completed</td><td>7- 8 camera off issue resolved and ok working done And floor camera 19th floor poe switch off then switch on and camera ok working</td><td></td></tr><tr><td>24-10-2025 12:59:00</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table> |  |  |   |                  | Date Time | Technician Name | Status | Remark              | Sign         | 24-10-2025 05:00:58  | Ravi Rajbhar        | Completed    | 7- 8 camera off issue resolved and ok working done And floor camera 19th floor poe switch off then switch on and camera ok working |  | 24-10-2025 05:00:58 | Ravi Rajbhar | Completed | 7- 8 camera off issue resolved and ok working done And floor camera 19th floor poe switch off then switch on and camera ok working |  | 24-10-2025 12:59:00 | Ravi Rajbhar | New |  | - |
| Date Time                               | Technician Name  | Status   | Remark   | Sign  |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| 24-10-2025 05:00:58                     | Ravi Rajbhar   | Completed  | 7- 8 camera off issue resolved and ok working done And floor camera 19th floor poe switch off then switch on and camera ok working |  |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| 24-10-2025 05:00:58                     | Ravi Rajbhar   | Completed  | 7- 8 camera off issue resolved and ok working done And floor camera 19th floor poe switch off then switch on and camera ok working |  |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| 24-10-2025 12:59:00                     | Ravi Rajbhar   | New  |  | -   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>01-11-2025 11:32:40</td><td>TauseephRaza</td><td>PPM complete recording show 12floor poe switch issue 59 Camera working</td></tr><tr><td>25-10-2025 10:20:41</td><td>Ravi Rajbhar</td><td>12 floor poe switch issue need to change because poe switch faulty inform to security parson</td></tr></tbody></table>  |  |  |   |                  | Date Time | Technician Name | Remark | 01-11-2025 11:32:40 | TauseephRaza | PPM complete recording show 12floor poe switch issue 59 Camera working | 25-10-2025 10:20:41 | Ravi Rajbhar | 12 floor poe switch issue need to change because poe switch faulty inform to security parson                                       |   |                     |              |           |  |   |                     |              |     |  |   |
| Date Time                               | Technician Name  | Remark   |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| 01-11-2025 11:32:40                     | TauseephRaza   | PPM complete recording show 12floor poe switch issue 59 Camera working                       |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |
| 25-10-2025 10:20:41                     | Ravi Rajbhar   | 12 floor poe switch issue need to change because poe switch faulty inform to security parson |  |   |                  |           |                 |        |                     |              |  |                     |              |  |   |                     |              |           |  |   |                     |              |     |  |   |