





Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE15855					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9821036391				
Technician Name :	Pravin Jagade		Technician Mobile :	7262044153	
Ticket Type :	Complain	Date & Time :	23-09-2025 12:16:30		
Vendor Details :					
Company Name/Client Name :	Petit Tower CHS Ltd	Customer's Mobile :	9821036391	Name :	Naozer Baldawala
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Camera no. 21/23/24/30/32 camera off issue and Intercom complaint flat number 101 and security intercom issue				
Technician Comment :	2 camera install done working ok. 2 camera off issue resolve done working ok all camera proper working. Work complete.				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	2 camera install done working ok. 2 camera off issue resolve done working ok all camera proper working. Work complete.				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	10-10-2025 06:08:19	PravinJagade	Completed	2 camera install done working ok. 2 camera off issue resolve done working ok all camera proper working. Work complete.	
	10-10-2025 06:08:19	PravinJagade	Completed	2 camera install done working ok. 2 camera off issue resolve done working ok all camera proper working. Work complete.	
	10-10-2025 11:05:57	PravinJagade	New		-
	23-09-2025 05:09:35	PravinJagade	Awaiting Spares	Maine gate 3 cameras work painding cable need to changed 1 back side camera recrimping done and also use ek 45 and ipc and maine gate security phone need to changed total 8 cameras gate need 1 junction near security cabin and cmos battery changed recording start from today . Main gate out side both cable faulty and right side camera faulty Maine gate of side gate cable faulty need to changed right side gate2 cameras installation painding with drill machine.	
	23-09-2025 05:09:35	PravinJagade	Awaiting Spares	Maine gate 3 cameras work painding cable need to changed 1 back side camera recrimping done and also use ek 45 and ipc and maine gate security phone need to changed total 8 cameras gate need 1 junction near security cabin and cmos battery changed recording start from today . Main gate out side both cable faulty and right side camera faulty Maine gate of side gate cable faulty need to changed right side gate2 cameras installation painding with drill machine.	
	23-09-2025 12:16:36	PravinJagade	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	01-11-2025 11:32:40	TauseephRaza	PPM complete recording show 12floor poe switch issue 59 Camera working		
	25-10-2025 10:20:41	Ravi Rajbhar	12 floor poe switch issue need to change because poe switch faulty inform to security parson		