

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support :** | **W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE14109</b> |                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
|-----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------|----------------------------|------------|------------------|-----------|-----------------|--------|---------------------|--------------|---------------------------------------------------|---------------------|----------------|--------------------------------------------------------------------------------|---|---------------------|--------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                 |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821036391                                                                                                                                                                                                                                                                                                                                                                             |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Technician Name :</b>                | Pravin Jagade                                                                                                                                                                                                                                                                                                                                                                          |                                                                                | <b>Technician Mobile :</b> | 7262044153 |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                               | <b>Date &amp; Time :</b>                                                       | 19-02-2025 12:30:51        |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| Company Name/Client Name :              | Petit Tower CHS Ltd                                                                                                                                                                                                                                                                                                                                                                    | Customer's Mobile :                                                            | 9821036391                 | Name :     | Naozer Baldawala |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| Mumbai , , , Maharashtra                |                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| Expiry Date :                           | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                    |                                                                                | Type :                     |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Product Name :</b>                   | CCTV                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Complain :</b>                       | camera no. 7 not working from 2 days                                                                                                                                                                                                                                                                                                                                                   |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Technician Comment :</b>             |                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                               |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Remark :</b>                         |                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>22-02-2025 12:25:51</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr><tr><td>19-02-2025 12:32:20</td><td>PravinJagade</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                          |                                                                                |                            |            |                  | Date Time | Technician Name | Status | Remark              | Sign         | 22-02-2025 12:25:51                               | PravinJagade        | New            |                                                                                | - | 19-02-2025 12:32:20 | PravinJagade | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                        | Status                                                                         | Remark                     | Sign       |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| 22-02-2025 12:25:51                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                           | New                                                                            |                            | -          |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| 19-02-2025 12:32:20                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                           | New                                                                            |                            | -          |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>23-04-2025 10:46:25</td><td>PravinJagade</td><td>1 new bullet camera installation done in compound</td></tr><tr><td>21-04-2025 10:18:28</td><td>Atique Salmani</td><td>10 cameras off issue resolved power supply changed and UPS Power supply faulty</td></tr></tbody></table> |                                                                                |                            |            |                  | Date Time | Technician Name | Remark | 23-04-2025 10:46:25 | PravinJagade | 1 new bullet camera installation done in compound | 21-04-2025 10:18:28 | Atique Salmani | 10 cameras off issue resolved power supply changed and UPS Power supply faulty |   |                     |              |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                        | Remark                                                                         |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| 23-04-2025 10:46:25                     | PravinJagade                                                                                                                                                                                                                                                                                                                                                                           | 1 new bullet camera installation done in compound                              |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |
| 21-04-2025 10:18:28                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                         | 10 cameras off issue resolved power supply changed and UPS Power supply faulty |                            |            |                  |           |                 |        |                     |              |                                                   |                     |                |                                                                                |   |                     |              |     |  |   |