







# Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12805</b>																																			
<b>Priority :</b>	Low																																		
<b>Created By :</b>	Admin - Apurva Vajaria																																		
<b>Complaint Mob. No. :</b>	9821036391																																		
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																															
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	26-09-2024 03:30:26																																
<b>Vendor Details :</b>																																			
<b>Company Name/Client Name :</b>	Petit Tower CHS Ltd	<b>Customer's Mobile :</b>	9821036391	<b>Name :</b>	Naozer Baldawala																														
<b>Address :</b>																																			
Mumbai , , , , Maharashtra																																			
<b>AMC Details :</b>																																			
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																																
<b>Product Name :</b>	CCTV																																		
<b>Complain :</b>	recording need to show																																		
<b>Technician Comment :</b>	Hdmi to av converter install working ok and camera no 9 and 14 off issue resolved working ok and camera ano 13 disturbance issue resolved working ok																																		
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																																		
<b>Remark :</b>	Hdmi to av converter install working ok and camera no 9 and 14 off issue resolved working ok and camera ano 13 disturbance issue resolved working ok																																		
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>07-10-2024 03:29:21</td><td>Sonu Kumar</td><td>Completed</td><td>Hdmi to av converter install working ok and camera no 9 and 14 off issue resolved working ok and camera ano 13 disturbance issue resolved working ok</td><td></td></tr><tr><td>07-10-2024 11:10:23</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>05-10-2024 12:27:08</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>30-09-2024 10:59:33</td><td>Sonu Kumar</td><td>Work Pending</td><td>Mini HDMI converter faulty need to change 1 camera angle setting done</td><td></td></tr><tr><td>30-09-2024 10:56:55</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	07-10-2024 03:29:21	Sonu Kumar	Completed	Hdmi to av converter install working ok and camera no 9 and 14 off issue resolved working ok and camera ano 13 disturbance issue resolved working ok		07-10-2024 11:10:23	Sonu Kumar	New		-	05-10-2024 12:27:08	Sonu Kumar	New		-	30-09-2024 10:59:33	Sonu Kumar	Work Pending	Mini HDMI converter faulty need to change 1 camera angle setting done		30-09-2024 10:56:55	Sonu Kumar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	16-10-2024 11:01:47	Sonu Kumar	25 floor to 19 floor uplink cable 25 MTR 25 floor Gym area 10 MTR 26 floor stair case 2 camera cabel 40 MTR 8 chanal nvr 8 port poe switch
	18-09-2024 05:32:46	Sonu Kumar	2 camera off issue resolved working ok and 1 camera angle setting done