







# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE12027</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9821036391																													
<b>Technician Name :</b>	Sonu Kumar		<b>Technician Mobile :</b>	8454016444																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	29-06-2024 01:00:56																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Petit Tower CHS Ltd	Customer's Mobile :	9821036391	Name :	Naozer Baldawala																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	camera no. 4/6 offline issue																													
<b>Technician Comment :</b>	Camera no 4 install working ok and camera no 6 handover to Rahul sir																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	Camera no 4 install working ok and camera no 6 handover to Rahul sir																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>13-07-2024 04:38:03</td><td>Sonu Kumar</td><td>Completed</td><td>Camera no 4 install working ok and camera no 6 handover to Rahul sir</td><td></td></tr><tr><td>13-07-2024 11:01:51</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr><tr><td>01-07-2024 01:58:55</td><td>Sonu Kumar</td><td>Awaiting Spares</td><td>Anolog dvr camera nmbr 1 issue resolved by camera end reconnection working ok and in ip gate side camera nmbr 4/6 issue so collect 2 bullet camera and if repaired camera or new pls send with ip 66 box and also bracket . And one camera nmbr 5 on becz Mishra ji have sare camera and now 3 camera off 2 remooved due to color work .</td><td></td></tr><tr><td>01-07-2024 10:04:06</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	13-07-2024 04:38:03	Sonu Kumar	Completed	Camera no 4 install working ok and camera no 6 handover to Rahul sir		13-07-2024 11:01:51	Sonu Kumar	New		-	01-07-2024 01:58:55	Sonu Kumar	Awaiting Spares	Anolog dvr camera nmbr 1 issue resolved by camera end reconnection working ok and in ip gate side camera nmbr 4/6 issue so collect 2 bullet camera and if repaired camera or new pls send with ip 66 box and also bracket . And one camera nmbr 5 on becz Mishra ji have sare camera and now 3 camera off 2 remooved due to color work .		01-07-2024 10:04:06	Sonu Kumar	New		-
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Previous Complain History :	Date Time	Technician Name	Remark
	30-07-2024 01:02:52		
	26-07-2024 11:06:21	Sonu Kumar	Camera no 9 and 11 off issue resolved working ok and 1 ip camera hang issue resolved working ok and