

# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

| <b>Service Status Details : VE11977</b> |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
|-----------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------|---------------------------------------------------------------------------------------|------------------|-----------|-----------------|--------|---------------------|------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------|--------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------|---------------------|----------------|-----|--|---|
| <b>Priority :</b>                       | Low                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Created By :</b>                     | Admin - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Complaint Mob. No. :</b>             | 9821036391                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Technician Name :</b>                | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                         | <b>Technician Mobile :</b>          | 8080922984                                                                            |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Ticket Type :</b>                    | Complain                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Date &amp; Time :</b>                                                                                                                                                                | 24-06-2024 04:18:06                 |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Vendor Details :</b>                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Company Name/Client Name :</b>       | Petit Tower CHS Ltd                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <b>Customer's Mobile :</b>                                                                                                                                                              | 9821036391                          | <b>Name :</b>                                                                         | Naozer Baldawala |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Address :</b>                        |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| Mumbai , , , , Maharashtra              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>AMC Details :</b>                    |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Expiry Date :</b>                    | 01-01-1970 05:30:00                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                         | <b>Type :</b>                       |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Product Name :</b>                   | Intercom                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Complain :</b>                       | flat no. 201 new phone need to install and cash need to collect                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Technician Comment :</b>             | New phone installed and working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Complain Operator :</b>              | Desktop - Apurva Vajaria                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Remark :</b>                         | New phone installed and working ok.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Status History :</b>                 | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>24-06-2024 04:27:17</td><td>Atique Salmani</td><td>Completed</td><td>New phone installed and working ok.</td><td></td></tr><tr><td>24-06-2024 04:18:11</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>                                                                                                                                                            |                                                                                                                                                                                         |                                     |                                                                                       |                  | Date Time | Technician Name | Status | Remark              | Sign       | 24-06-2024 04:27:17                                                                                                                                                                     | Atique Salmani      | Completed    | New phone installed and working ok.                                                                                                                                             |  | 24-06-2024 04:18:11 | Atique Salmani | New |  | - |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Status                                                                                                                                                                                  | Remark                              | Sign                                                                                  |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| 24-06-2024 04:27:17                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | Completed                                                                                                                                                                               | New phone installed and working ok. |  |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| 24-06-2024 04:18:11                     | Atique Salmani                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | New                                                                                                                                                                                     |                                     | -                                                                                     |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| <b>Previous Complain History :</b>      | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-06-2024 10:13:43</td><td>Sonu Kumar</td><td>1 camera off issue resolved working ok and 1 pair cable faulty 3 pair camera working ok and 1 camera on off issue resolved recrimping camera working ok and 2 camera angle setting done</td></tr><tr><td>21-06-2024 01:00:51</td><td>Ravi Rajbhar</td><td>22 floor cmaera ok working done check on monitor in office and one cmaera ground parking area cmaera no.4 cable need to change cmaera ok working "( cable 80 - 100 meter aprox)</td></tr></tbody></table> |                                                                                                                                                                                         |                                     |                                                                                       |                  | Date Time | Technician Name | Remark | 24-06-2024 10:13:43 | Sonu Kumar | 1 camera off issue resolved working ok and 1 pair cable faulty 3 pair camera working ok and 1 camera on off issue resolved recrimping camera working ok and 2 camera angle setting done | 21-06-2024 01:00:51 | Ravi Rajbhar | 22 floor cmaera ok working done check on monitor in office and one cmaera ground parking area cmaera no.4 cable need to change cmaera ok working "( cable 80 - 100 meter aprox) |                                                                                       |                     |                |     |  |   |
| Date Time                               | Technician Name                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | Remark                                                                                                                                                                                  |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| 24-06-2024 10:13:43                     | Sonu Kumar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | 1 camera off issue resolved working ok and 1 pair cable faulty 3 pair camera working ok and 1 camera on off issue resolved recrimping camera working ok and 2 camera angle setting done |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |
| 21-06-2024 01:00:51                     | Ravi Rajbhar                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | 22 floor cmaera ok working done check on monitor in office and one cmaera ground parking area cmaera no.4 cable need to change cmaera ok working "( cable 80 - 100 meter aprox)         |                                     |                                                                                       |                  |           |                 |        |                     |            |                                                                                                                                                                                         |                     |              |                                                                                                                                                                                 |                                                                                       |                     |                |     |  |   |