







# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE11920</b>																														
<b>Priority :</b>	Low																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9821036391																													
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-06-2024 12:22:36																											
<b>Vendor Details :</b>																														
<b>Company Name/Client Name :</b>	Petit Tower CHS Ltd	<b>Customer's Mobile :</b>	9821036391	<b>Name :</b>	Naozer Baldawala																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																											
<b>Product Name :</b>	Intercom																													
<b>Complain :</b>	Flat no 101 intercom is not working																													
<b>Technician Comment :</b>	flat no.101 intercom issue resolved and ok working done change port no. 63 uesd port																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	flat no.101 intercom issue resolved and ok working done change port no. 63 uesd port																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>21-06-2024 05:19:58</td><td>Ravi Rajbhar</td><td>Completed</td><td>flat no.101 intercom issue resolved and ok working done change port no. 63 uesd port</td><td></td></tr><tr><td>21-06-2024 12:59:13</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr><tr><td>19-06-2024 06:49:16</td><td>Ravi Rajbhar</td><td>Work Pending</td><td>Work pending camplen not solve</td><td></td></tr><tr><td>19-06-2024 10:46:28</td><td>Ravi Rajbhar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	21-06-2024 05:19:58	Ravi Rajbhar	Completed	flat no.101 intercom issue resolved and ok working done change port no. 63 uesd port		21-06-2024 12:59:13	Ravi Rajbhar	New		-	19-06-2024 06:49:16	Ravi Rajbhar	Work Pending	Work pending camplen not solve		19-06-2024 10:46:28	Ravi Rajbhar	New		-
Date Time	Technician Name	Status	Remark	Sign																										
21-06-2024 05:19:58	Ravi Rajbhar	Completed	flat no.101 intercom issue resolved and ok working done change port no. 63 uesd port																											
21-06-2024 12:59:13	Ravi Rajbhar	New		-																										
19-06-2024 06:49:16	Ravi Rajbhar	Work Pending	Work pending camplen not solve																											
19-06-2024 10:46:28	Ravi Rajbhar	New		-																										
<b>Previous Complain History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>24-06-2024 04:18:06</td><td>Atique Salmani</td><td>New phone installed and working ok.</td></tr><tr><td>24-06-2024 10:13:43</td><td>Sonu Kumar</td><td>1 camera off issue resolved working ok and 1 pair cable faulty 3 pair camera working ok and 1 camera on off issue resolved recrimping camera working ok and 2 camera angle setting done</td></tr></tbody></table>					Date Time	Technician Name	Remark	24-06-2024 04:18:06	Atique Salmani	New phone installed and working ok.	24-06-2024 10:13:43	Sonu Kumar	1 camera off issue resolved working ok and 1 pair cable faulty 3 pair camera working ok and 1 camera on off issue resolved recrimping camera working ok and 2 camera angle setting done																
Date Time	Technician Name	Remark																												
24-06-2024 04:18:06	Atique Salmani	New phone installed and working ok.																												
24-06-2024 10:13:43	Sonu Kumar	1 camera off issue resolved working ok and 1 pair cable faulty 3 pair camera working ok and 1 camera on off issue resolved recrimping camera working ok and 2 camera angle setting done																												