




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10378																				
Priority :	Low																			
Created By :	Admin - Apurva Vajaria																			
Complaint Mob. No. :	9821036391																			
Technician Name :	Sonu Kumar		Technician Mobile :	8454016444																
Ticket Type :	Complain	Date & Time :	26-12-2023 11:43:42																	
Vendor Details :																				
Company Name/Client Name :	Petit Tower CHS Ltd	Customer's Mobile :	9821036391	Name :	Naozer Baldawala															
Address :																				
Mumbai , , , , Maharashtra																				
AMC Details :																				
Expiry Date :	01-01-1970 05:30:00		Type :																	
Product Name :	CCTV																			
Complain :	ground floor still parking camera no. 29 - some error showing on screen																			
Technician Comment :	Camera no 6 and camera no 29 ip off issue resolved working ok																			
Complain Operator :	Desktop - Apurva Vajaria																			
Remark :	Camera no 6 and camera no 29 ip off issue resolved working ok																			
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>27-12-2023 11:19:31</td><td>Sonu Kumar</td><td>Completed</td><td>Camera no 6 and camera no 29 ip off issue resolved working ok</td><td></td></tr><tr><td>26-12-2023 06:43:41</td><td>Sonu Kumar</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	27-12-2023 11:19:31	Sonu Kumar	Completed	Camera no 6 and camera no 29 ip off issue resolved working ok		26-12-2023 06:43:41	Sonu Kumar	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>21-12-2023 01:44:39</td><td></td><td></td></tr><tr><td>19-12-2023 11:21:31</td><td>YogeshDesai</td><td>16 channel Dahua DVR date time issue solved by changing the cmos battery. DVR installed and working ok with proper date and time also cameras working two camera angle settings also done</td></tr></tbody></table>					Date Time	Technician Name	Remark	21-12-2023 01:44:39			19-12-2023 11:21:31	YogeshDesai	16 channel Dahua DVR date time issue solved by changing the cmos battery. DVR installed and working ok with proper date and time also cameras working two camera angle settings also done						
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