



Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10316					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9821036391				
Technician Name :	Yogesh Desai		Technician Mobile :	8080922963	
Ticket Type :	Complain	Date & Time :	19-12-2023 11:21:31		
Vendor Details :					
Company Name/Client Name :	Petit Tower CHS Ltd	Customer's Mobile :	9821036391	Name :	Naozer Baldawala
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	DVR Date and time issue				
Technician Comment :	16 channel Dahua DVR date time issue solved by changing the cmos battery. DVR installed and working ok with proper date and time also cameras working two camera angle settings also done				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	16 channel Dahua DVR date time issue solved by changing the cmos battery. DVR installed and working ok with proper date and time also cameras working two camera angle settings also done				
Status History :	Date Time	Technician Name	Status	Remark	Sign
	20-12-2023 06:29:35	YogeshDesai	Completed	16 channel Dahua DVR date time issue solved by changing the cmos battery. DVR installed and working ok with proper date and time also cameras working two camera angle settings also done	
	20-12-2023 04:40:09	YogeshDesai	New		-
	19-12-2023 03:44:06	YogeshDesai	Awaiting Spares	Dahau dvr date n time issue comes battery need to changed so collect dvr with hdd n adaptor for service center .	
	19-12-2023 01:19:23	YogeshDesai	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	21-12-2023 01:44:39		
	14-12-2023 10:15:10	Atique Salmani	Dahua bullet analog camera was off not any IP cameras lg near above security table so reconnection from camera end and it's working ok.