



Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE10100					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9821036391				
Technician Name :	Ravi Rajbhar		Technician Mobile :	8080922965	
Ticket Type :	Complain	Date & Time :	23-11-2023 12:02:12		
Vendor Details :					
Company Name/Client Name :	Petit Tower CHS Ltd	Customer's Mobile :	9821036391	Name :	Naozer Baldawala
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	Main Gate intercom off issue also Camera no. 16 fire lift camera not working				
Technician Comment :	main gate intercom issue resolved and ok working done cable track then reconnecting both side and 16 ch dvr camera no.6 no video issue resolved and ok working camera or dvr side bnc pin change and cable chek and dvr date and time set today and recoding going on properly today and biometric divice timing set				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	main gate intercom issue resolved and ok working done cable track then reconnecting both side and 16 ch dvr camera no.6 no video issue resolved and ok working camera or dvr side bnc pin change and cable chek and dvr date and time set today and recoding going on properly today and biometric divice timing set				

Status History :

Date Time	Technician Name	Status	Remark	Sign
02-12-2023 04:05:33	Ravi Rajbhar	Completed	main gate intercom issue resolved and ok working done cable track then reconnecting both side and 16 ch dvr camera no.6 no video issue resolved and ok working camera or dvr side bnc pin change and cable chek and dvr date and time set today and recoding going on properly today and biometric divice timing set	
02-12-2023 03:15:06	Ravi Rajbhar	New		-
28-11-2023 04:06:55	Ravi Rajbhar	New		-
24-11-2023 12:39:45	Ravi Rajbhar	Work Pending	Camera no 3 and camera no 16 off issue resolved working ok and main gate intercom pending	
24-11-2023 11:37:17	Ravi Rajbhar	New		-

Previous Complain History :

Date Time	Technician Name	Remark
19-12-2023 11:21:31	Atique Salmani	
14-12-2023 10:15:10	Atique Salmani	Dahua bullet analog camera was off not any IP cameras lg near above security table so reconnection from camera end and it's working ok.