




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE997																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9223207875																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	28-01-2020 12:05:09																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	CCTV																								
Complain :	mouse not working																								
Technician Comment :	we checked all 3 mouse working ok. mouse nmbr 1 is not working so recococt from usb extener and working ok.																								
Complain Operator :	Desktop - Apurva Vajaria																								
Remark :	we checked all 3 mouse working ok. mouse nmbr 1 is not working so recococt from usb extener and working ok.																								
Status History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>28-01-2020 01:02:32</td><td>Atique Salmani</td><td>Completed</td><td>we checked all 3 mouse working ok. mouse nmbr 1 is not working so recococt from usb extener and working ok.</td><td></td></tr><tr><td>28-01-2020 12:05:17</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr><tr><td>28-01-2020 12:05:10</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	28-01-2020 01:02:32	Atique Salmani	Completed	we checked all 3 mouse working ok. mouse nmbr 1 is not working so recococt from usb extener and working ok.		28-01-2020 12:05:17	Atique Salmani	New		-	28-01-2020 12:05:10	Atique Salmani	New		-
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Previous Complain History :	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-08-2023 10:55:52</td><td>Atique Salmani</td><td>11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR</td></tr><tr><td>29-07-2023 02:21:56</td><td>Ravi Rajbhar</td><td>1- 3rd floor main entrance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fitting our side</td></tr></tbody></table>					Date Time	Technician Name	Remark	03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main entrance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fitting our side											
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