





Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | **W :** www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE9920					
Priority :	Low				
Created By :	Admin - Apurva Vajaria				
Complaint Mob. No. :	9223207875				
Technician Name :	Mayur Yadav		Technician Mobile :	8411951301	
Ticket Type :	Complain	Date & Time :	27-10-2023 04:06:48		
Vendor Details :					
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir
Address :					
Mumbai , , , , Maharashtra					
AMC Details :					
Expiry Date :	01-01-1970 05:30:00		Type :		
Product Name :	CCTV				
Complain :	3rd floor some fire alarm detector showing offline				
Technician Comment :	Camera password issue resolved Password 123456				
Complain Operator :	Desktop - Apurva Vajaria				
Remark :	Camera password issue resolved Password 123456				

Status History :	Date Time	Technician Name	Status	Remark	Sign
	25-12-2023 11:41:19	MayurYadav	Closed		-
	02-12-2023 06:06:05	MayurYadav	Completed	Camera password issue resolved Password 123456	
	02-12-2023 06:02:14	MayurYadav	New		-
	16-11-2023 11:26:16	MayurYadav	New		-
	08-11-2023 02:22:30	MayurYadav	Work Pending	Switch installed done and 1 camera password cheng login isu	
	08-11-2023 02:07:19	MayurYadav	Completed	5 floor switch installed done Wark complete	
	08-11-2023 12:11:01	MayurYadav	New		-
	28-10-2023 03:31:10	MayurYadav	Work Pending	fire alarm 3rd floor one response indicator issue resolved and ok working done and 3rd floor one new fisheye camera no video issue resolved and 5th floor back side area one camera ok poe switch port issue need to change poe switch 8+ 2	
	28-10-2023 10:10:59	MayurYadav	New		-
Previous Complain History :	Date Time	Technician Name	Remark		
	23-12-2023 10:55:31	Ravi Rajbhar	both fire panal all faulty issue resolved and both panal battery issue need change battery 33 no. detector double add then one detector no. change 96 2no detector speair send to nandu sir		
	16-12-2023 11:47:15	PravinJagade	3Rd floor and 5th floor fire ppm done.		