




Vallabh Enterprises

Regd. Office : 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067
Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE984 | | | | | | | | | | | | | | | | | | | | | | | | | |
|---------------------------------------|--|--|------------------------------|---|-----------|-----------|-----------------|--------|---------------------|----------------|---|---------------------|--------------|--|---|---------------------|-------------|-----|--|---|---------------------|-------------|-----|--|---|
| Priority : | High | | | | | | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9223207875 | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Sachin Pawar | | Technician Mobile : | 8080922981 | | | | | | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 24-01-2020 06:36:12 | | | | | | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Shoppers Stop Ltd - HO | Customer's Mobile : | 9223207875 | Name : | Nandu Sir | | | | | | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain : | aLL store online on cCTV server and shifting of server | | | | | | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | cctv server shifting is done | | | | | | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | | | | | | |
| Remark : | cctv server shifting is done | | | | | | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>29-01-2020 05:54:12</td><td>SachinPawar</td><td>Completed</td><td>cctv server shifting is done</td><td></td></tr><tr><td>24-01-2020 06:36:19</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr><tr><td>24-01-2020 06:36:13</td><td>SachinPawar</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 29-01-2020 05:54:12 | SachinPawar | Completed | cctv server shifting is done |  | 24-01-2020 06:36:19 | SachinPawar | New | | - | 24-01-2020 06:36:13 | SachinPawar | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>03-08-2023 10:55:52</td><td>Atique Salmani</td><td>11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR</td></tr><tr><td>29-07-2023 02:21:56</td><td>Ravi Rajbhar</td><td>1- 3rd floor main enterance biometric access divice scanner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fitting our side</td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 03-08-2023 10:55:52 | Atique Salmani | 11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR | 29-07-2023 02:21:56 | Ravi Rajbhar | 1- 3rd floor main enterance biometric access divice scanner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fitting our side | | | | | | | | | | | |
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