## Vallabh Enterprises

**Regd. Office** : 401, shanti kutir, shivaji road, near thakur international school, kandivali(west) mumbai - 400067 Support : | W : www.vallabhenterprises.com E : vallabhsecure@yahoo.co.in

Service Status Details : VE9805 Low **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9223207875 **No. :** Technician **Technician Mobile :** 7262044153 Pravin Jagade Name : Complain 12-10-2023 12:31:59 **Ticket Type : Date & Time : Vendor Details :** Shoppers Stop Customer's Mobile 9223207875 Nandu Sir Company Name : Name/Client Ltd - HO Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV **Complain**: all cameras not working need to check 5 th floor 15 camera not working because 1 switch off loose connection. Switch connection **Technician** proper work and all camera working. And 2nd floor hikvision NVR mouse not working issue **Comment**: resolve working done. Complain Desktop - Apurva Vajaria **Operator** : **Remark** : 5 th floor 15 camera not working because 1 switch off loose connection. Switch connection proper work and all camera working. And 2nd floor hikvision NVR mouse not working issue resolve working done. **Status History : Date Time Technician Name** Status Remark Sign 12-10-2023 PravinJagade Completed 5 th floor 15 camera not working 05:32:09 because 1 switch off loose connection. Switch connection proper work and all camera working. And 2nd floor hikvision NVR mouse not working issue resolve working done. 12-10-2023 PravinJagade New 03:54:54 **Previous Date Time Technician Name** Remark Complain History : 07-10-2023 10:27:52 Atique Salmani Fire alarm pannel 5 floor healthy and third floor some above forcealing device fault All somke detector clean by blower . 14-09-2023 04:42:30 Atique Salmani Second floor front side biomatric issue in display also not being reset so collect for repair .