Vallabh Enterprises

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Service Status Details : VE962 High **Priority** : **Created By :** Admin - Apurva Vajaria **Complaint Mob.** 9223207875 **No. :** Technician Zainul Shaikh **Technician Mobile :** 8080922971 Name : Complain 23-01-2020 11:31:08 **Ticket Type : Date & Time : Vendor Details :** Shoppers Stop Customer's Mobile 9223207875 Nandu Sir Company Name : Name/Client Ltd - HO Name : Address : Mumbai,,,, Maharashtra **AMC Details :** 01-01-1970 05:30:00 Expiry Date : Type : **Product Name :** CCTV MOUSE PORT NOT WORKING ALSO SHOWING 100 FAULT IN PANNEL **Complain**: cctv mouse issue solved. in fire panel more then 100 fault solved now only 8 fault showing. Technician **Comment** : Complain Desktop - Apurva Vajaria **Operator** : **Remark** : cctv mouse issue solved. in fire panel more then 100 fault solved now only 8 fault showing. **Status History : Technician Name Date Time** Status Remark Sign 23-01-2020 12:58:26 ZainulShaikh Completed cctv mouse issue solved. in fire panel more then 100 fault solved now only 8 180 fault showing. ZainulShaikh 23-01-2020 11:31:16 New 23-01-2020 11:31:09 ZainulShaikh New **Previous** Technician **Date Time** Remark Complain Name **History** : 03-08-2023 Atique Salmani 11 dome 6 fish eye with pole bracket total cameras 17 3rd and 10:55:52 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR 29-07-2023 Ravi Rajbhar 1- 3rd floor main enterance biometric access divice scaner check 02:21:56 our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side