Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$

Service Status Details : VE9543						
Priority:	Low					
Created By:	Admin - Apurva Vajaria					
Complaint Mob. No. :	9223207875					
Technician Name	Atique Salmani		Technician Mobile		8080922984	
Ticket Type :	Complain	Date & Time :	14-09-2023 04:42:30			
Vendor Details :						
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875		Name :	Nandu Sir
Address:						
Mumbai,,,, Maharashtra						
AMC Details :						
Expiry Date :	01-01-1970 05:30:00		Type:			
Product Name:	Access					
Complain:	Biometric device of SO 2nd floor server room is not working					
Technician Comment :	Second floor front side biomatric issue in display also not being reset so collect for repair .					
Complain Operator :	Desktop - Apurva Vajaria					
Remark:	Second floor front side biomatric issue in display also not being reset so collect for repair .					
Status History:	Date Time	Technician Name	Status		Remark	Sign
	30-09-2023 10:19:29	Atique Salmani	New			-
	30-09-2023 10:19:09	Atique Salmani	New			-
	23-09-2023 12:26:55	Atique Salmani	Work Pending	biomat display	I floor front side cric issue in valso not being o collect for	b/
	23-09-2023 10:39:04	Atique Salmani	New			-
	15-09-2023 05:59:59	Atique Salmani	New			-
Previous Complain History :	Date Time	Technician Name	Remark			
	12-10-2023 12:31:59	PravinJagade	5 th floor 15 camera not working because 1 switch off loose connection. Switch connection proper work and all camera working. And 2nd floor hikvision NVR mouse not working issue resolve working done.			
	07-10-2023 10:27:52	Atique Salmani	Fire alarm pannel 5 floor healthy and third floor some above forcealing device fault All somke detector clean by blower .			