## Vallabh Enterprises

 $\label{eq:conditional} \textbf{Regd. Office}: 401, shanti kutir, shivaji road, near thakur international school, kandivali (west) mumbai - 400067 \\ \text{Support}: | \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in}$ 

= : ·								
Service Status Details : VE9127								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob.	9223207875							
Technician Name :	Ravi Rajbhar			Technician Mobile		8080922965		
Ticket Type:	Complain Date & Ti		ime :	10-08-2023 03	10-08-2023 03:04:13			
Vendor Details :								
Company Name/Client Name :	Shoppers Stop Ltd - HO			9223207875		Name :	Nandu Sir	
Address:								
Mumbai,,,, Maharashtra								
AMC Details:								
Expiry Date :	01-01-1970 05:30:00			Type:				
<b>Product Name:</b>	CCTV							
Complain:	5th floor switch 1 Port not working so 1 camera off issue							
Technician Comment :								
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	17.08.2023 - New poe switch $10/100$ replacement against faulty poe switch install faulty switch collect to office one camera issue resolved and working ok							
<b>Status History:</b>	<b>Date Time</b> 25-08-2023 03:04:36 17-08-2023 10:44:51		Technician Name		Sta	atus Re	mark	Sign
			Ravi Rajbhar		Comple	eted		-
			Ravi Rajbhar		New			-
Previous Complain History :	Date Time Technic			Remark				
	03-08-2023 10:55:52	Atique Sal		dome 6 fish eye with pole bracket total cameras 17 3rd and h boath 6 Poe swich 3nos on third and 3 nos on 5th 32 annel NVR cable approx 550 meter And patil sir required old VR 3 floor camera in 1 NVR and 5 th floor in 1 NVR				
	29-07-2023 02:21:56	Ravi Rajbhar		1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side				