




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

Service Status Details : VE888																									
Priority :	High																								
Created By :	Admin - Apurva Vajaria																								
Complaint Mob. No. :	9223207875																								
Technician Name :	Atique Salmani		Technician Mobile :	8080922984																					
Ticket Type :	Complain	Date & Time :	08-01-2020 06:39:55																						
Vendor Details :																									
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																				
Address :																									
Mumbai , , , , Maharashtra																									
AMC Details :																									
Expiry Date :	01-01-1970 05:30:00		Type :																						
Product Name :	Access																								
Complain :	Magnetic Lock of SO (server room) 5th Floor B side & 3rd Floor A side both are not working,																								
Technician Comment :	there r 3door lock issue 5th floor back side power wire disconnected so it was not working andt after that also alignment issue issue resolved and 3rd floor floor carpentr issue stopper break and second floor lock Alllignnment issue resolved. all about server room.																								
Complain Operator :	Desktop - Apurva Vajaria																								
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Previous Complain History :			
	Date Time	Technician Name	Remark
	03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR
	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side