




Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com
E : vallabhsecure@yahoo.co.in

| Service Status Details : VE8499 | | | | | | | | | | | | | | | | | | | | |
|--|---|--|--|---|-----------|-----------|-----------------|--------|---------------------|--------------|--|---------------------|--------------|--|---|---------------------|----------------|-----|--|---|
| Priority : | Low | | | | | | | | | | | | | | | | | | | |
| Created By : | Admin - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Complaint Mob. No. : | 9223207875 | | | | | | | | | | | | | | | | | | | |
| Technician Name : | Atique Salmani | | Technician Mobile : | 8080922984 | | | | | | | | | | | | | | | | |
| Ticket Type : | Complain | Date & Time : | 05-06-2023 12:25:56 | | | | | | | | | | | | | | | | | |
| Vendor Details : | | | | | | | | | | | | | | | | | | | | |
| Company Name/Client Name : | Shoppers Stop Ltd - HO | Customer's Mobile : | 9223207875 | Name : | Nandu Sir | | | | | | | | | | | | | | | |
| Address : | | | | | | | | | | | | | | | | | | | | |
| Mumbai , , , , Maharashtra | | | | | | | | | | | | | | | | | | | | |
| AMC Details : | | | | | | | | | | | | | | | | | | | | |
| Expiry Date : | 01-01-1970 05:30:00 | | Type : | | | | | | | | | | | | | | | | | |
| Product Name : | CCTV | | | | | | | | | | | | | | | | | | | |
| Complain : | 8 cameras off issue | | | | | | | | | | | | | | | | | | | |
| Technician Comment : | 3rd floor reception 2camera Non app room Private brand Tailor room cadd room There issue from NVR end eswich ulink cable rj 45 issue so recrimp from NVR ends working ok all cameras | | | | | | | | | | | | | | | | | | | |
| Complain Operator : | Desktop - Apurva Vajaria | | | | | | | | | | | | | | | | | | | |
| Remark : | 3rd floor reception 2camera Non app room Private brand Tailor room cadd room There issue from NVR end eswich ulink cable rj 45 issue so recrimp from NVR ends working ok all cameras | | | | | | | | | | | | | | | | | | | |
| Status History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>05-06-2023 03:42:22</td><td>Atique Salmani</td><td>Completed</td><td>3rd floor reception 2camera Non app room Private brand Tailor room cadd room There issue from NVR end eswich ulink cable rj 45 issue so recrimp from NVR ends working ok all cameras</td><td></td></tr><tr><td>05-06-2023 12:26:02</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table> | | | | | Date Time | Technician Name | Status | Remark | Sign | 05-06-2023 03:42:22 | Atique Salmani | Completed | 3rd floor reception 2camera Non app room Private brand Tailor room cadd room There issue from NVR end eswich ulink cable rj 45 issue so recrimp from NVR ends working ok all cameras |  | 05-06-2023 12:26:02 | Atique Salmani | New | | - |
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| Previous Complain History : | <table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Remark</th></tr></thead><tbody><tr><td>17-06-2023 11:01:54</td><td>Ravi Rajbhar</td><td>ppm done of fire alarm ? 3rd floor 3 rd floor all smoke detectors clean and one smoke detectors no. 53 double show in panal old tailor room then need to change number smoke detectors 94 old tailor room battery fault show - battery missing loop 1 - total divice 91 loop 2 - total divice 78 5th floor 5th floor all smoke detectors clean and ok working done loop 1 - divice 93 loop 2- divice 73 fault show in panal battery waring both panal password -9898</td></tr><tr><td>17-06-2023 10:21:15</td><td>Ravi Rajbhar</td><td></td></tr></tbody></table> | | | | | Date Time | Technician Name | Remark | 17-06-2023 11:01:54 | Ravi Rajbhar | ppm done of fire alarm ? 3rd floor 3 rd floor all smoke detectors clean and one smoke detectors no. 53 double show in panal old tailor room then need to change number smoke detectors 94 old tailor room battery fault show - battery missing loop 1 - total divice 91 loop 2 - total divice 78 5th floor 5th floor all smoke detectors clean and ok working done loop 1 - divice 93 loop 2- divice 73 fault show in panal battery waring both panal password -9898 | 17-06-2023 10:21:15 | Ravi Rajbhar | | | | | | | |
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