


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7822</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9223207875				
<b>Technician Name :</b>	Prashant Nikalje		<b>Technician Mobile :</b>	9664609225	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	10-03-2023 10:20:23		
<b>Vendor Details :</b>					
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	CCTV				
<b>Complain :</b>	all camera off issue				
<b>Technician Comment :</b>	all camera off issue resolved all poe switch restarted and all camera working ok and 5 th floor 1 It server room camera checking pending				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	all camera off issue resolved all poe switch restarted and all camera working ok and 5 th floor 1 It server room camera checking pending 11.03.2023 Prashant visited - 5th floor server room one camera off issue the mouse cut the cable and camera side removed send office for repair. 18.03.2023 Prashant visited - 5th floor POE switch 1 port faulty need to be changed and repair camera not installed in server room 21.03.2023 - 5th floor poe switch fyber poe switch install 8 port 5th floor server room IP done repair camera install				

Status History :					
	Date Time	Technician Name	Status	Remark	Sign
	24-03-2023 04:37:18	Prashant Nikalje	Completed		-
	21-03-2023 02:25:26	Prashant Nikalje	New		-
	18-03-2023 10:42:02	Prashant Nikalje	New		-
	18-03-2023 10:30:07	Prashant Nikalje	New		-
	14-03-2023 01:35:31	Prashant Nikalje	New		-
	11-03-2023 02:25:31	Prashant Nikalje	New		-
	11-03-2023 02:20:48	Prashant Nikalje	New		-
	11-03-2023 11:54:53	Prashant Nikalje	New		-
	10-03-2023 03:39:05	Prashant Nikalje	Work Pending	all camera off issue resolved all poe switch restarted and all camera working ok and 5 th floor 1 It server room camera checking pending	
	10-03-2023 10:20:39	Prashant Nikalje	New		-
Previous Complain History :					
	Date Time	Technician Name	Remark		
	09-03-2023 02:38:10	Atique Salmani	5th floor board room 2 camera installation done after repaired working ok.		
	25-02-2023 10:33:39	Ravi Rajbhar	Biometric acesss divice reinstallation done with demo to client and two parson face add to divice Glass door look manually lock our side check Glass door allament issue also inform to bablesh sir or Tulsi		