## Vallabh Enterprises

 $\label{eq:Regd.office:401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067 \\ \text{Support:} \mid \textbf{W}: www.vallabhenterprises.com \\ \textbf{E}: vallabhsecure@yahoo.co.in \\ \end{cases}$ 

Service Status Details : VE7817								
Priority:	Low							
Created By:	Admin - Apurva Vajaria							
Complaint Mob.	9223207875							
Technician Name :	Atique Salmani				Technician Mobile: 8080922984			
Ticket Type :	Complain	Da	te & Time	:	09-03-2023 02:38:10			
Vendor Details :								
Company Name/Client Name :	Shoppers Stop Ltd - HO	Cu :	stomer's Mo	obile	9223207875		Name :	Nandu Sir
Address:								
Mumbai,,,, Maharashtra								
AMC Details :								
Expiry Date :	01-01-1970 05:30:00				Type:			
<b>Product Name:</b>	CCTV							
Complain:	5th floor camera Repaired need to install							
Technician Comment :	5th floor board room 2 camera installation done after repaired working ok.							
Complain Operator :	Desktop - Apurva Vajaria							
Remark:	5th floor board room 2 camera installation done after repaired working ok.							
Status History :	Date Time		Technician Name		Status		Remark	Sign
	09-03-2023 02:42:43		Atique Salmani		Completed	camera in	oard room 2 stallation done ired working ok.	(m)
	09-03-2023 02:38:23		Atique Salmani		New			-
Previous Complain History :	Data Timo		echnician Name	Remark				
	10-03-2023 Prashant 10:20:23 Nikalje		all camera off issue resolved all poe switch restarted and all camera working ok and 5 th floor 1 It server room camera checking pending 11.03.2023 Prashant visited - 5th floor server room one camera off issue the mouse cut the cable and camera side removed send office for repair. 18.03.2023 Prashant visited - 5th floor POE switch 1 port faulty need to be changed and repair camera not installed in server room					
	25-02-2023 10:33:39	Ravi Rajbhar		Biometric acesss divice reinstallation done with demo to client and two parson face add to divice Glass door look manually lock our side check Glass door allament issue also inform to bablesh sir or Tulsi				