



# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7735</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9223207875				
<b>Technician Name :</b>	Ravi Rajbhar		<b>Technician Mobile :</b>	8080922965	
<b>Ticket Type :</b>	New Installation	<b>Date &amp; Time :</b>	25-02-2023 10:33:39		
<b>Vendor Details :</b>					
<b>Company Name/Client Name :</b>	Shoppers Stop Ltd - HO	<b>Customer's Mobile :</b>	9223207875	<b>Name :</b>	Nandu Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>		
<b>Product Name :</b>	Access				
<b>Complain :</b>	new installation				
<b>Technician Comment :</b>	Biometric acesss divice reinstallation done with demo to client and two parson face add to divice Glass door look manually lock our side check Glass door allament issue also inform to bablesh sir or Tulsi				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Biometric acesss divice reinstallation done with demo to client and two parson face add to divice Glass door look manually lock our side check Glass door allament issue also inform to bablesh sir or Tulsi				
<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	06-03-2023 02:55:18	Ravi Rajbhar	Completed	Biometric acesss divice reinstallation done with demo to client and two parson face add to divice Glass door look manually lock our side check Glass door allament issue also inform to bablesh sir or Tulsi	
	06-03-2023 09:58:09	Ravi Rajbhar	New		-
	04-03-2023 11:33:47	Ravi Rajbhar	New		-
	25-02-2023 04:42:13	Ravi Rajbhar	Client Side	Face machine installed and no touch also installation done but lock painding due to doo glass issue .and board room 2 camera collect for check .	
	25-02-2023 10:34:04	Ravi Rajbhar	New		-

Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	10-03-2023 10:20:23	Prashant Nikalje	all camera off issue resolved all poe switch restarted and all camera working ok and 5 th floor 1 It server room camera checking pending 11.03.2023 Prashant visited - 5th floor server room one camera off issue the mouse cut the cable and camera side removed send office for repair. 18.03.2023 Prashant visited - 5th floor POE switch 1 port faulty need to be changed and repair camera not installed in server room
	09-03-2023 02:38:10	Atique Salmani	5th floor board room 2 camera installation done after repaired working ok.