




# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE7674</b>																				
<b>Priority :</b>	Low																			
<b>Created By :</b>	Admin - Apurva Vajaria																			
<b>Complaint Mob. No. :</b>	9223207875																			
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984																
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-02-2023 10:17:12																	
<b>Vendor Details :</b>																				
<b>Company Name/Client Name :</b>	Shoppers Stop Ltd - HO	<b>Customer's Mobile :</b>	9223207875	<b>Name :</b>	Nandu Sir															
<b>Address :</b>																				
Mumbai , , , , Maharashtra																				
<b>AMC Details :</b>																				
<b>Expiry Date :</b>	01-01-1970 05:30:00		<b>Type :</b>																	
<b>Product Name :</b>	CCTV																			
<b>Complain :</b>	5th floor 1-2 cameras not working																			
<b>Technician Comment :</b>	3+1 new hdmi selector installed and working ok with remote and 5 floor 2 cameras angel settings done and one camera board no vedeo need to check painding bec2 there is meeting .so it's painding .																			
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																			
<b>Remark :</b>	3+1 new hdmi selector installed and working ok with remote and 5 floor 2 cameras angel settings done and one camera board no vedeo need to check painding bec2 there is meeting .so it's painding .																			
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>18-02-2023 02:16:21</td><td>Atique Salmani</td><td>Completed</td><td>3+1 new hdmi selector installed and working ok with remote and 5 floor 2 cameras angel settings done and one camera board no vedeo need to check painding bec2 there is meeting .so it's painding .</td><td></td></tr><tr><td>18-02-2023 10:18:44</td><td>Atique Salmani</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	18-02-2023 02:16:21	Atique Salmani	Completed	3+1 new hdmi selector installed and working ok with remote and 5 floor 2 cameras angel settings done and one camera board no vedeo need to check painding bec2 there is meeting .so it's painding .		18-02-2023 10:18:44	Atique Salmani	New		-
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	10-03-2023 10:20:23	Prashant Nikalje	all camera off issue resolved all poe switch restarted and all camera working ok and 5 th floor 1 It server room camera checking pending 11.03.2023 Prashant visited - 5th floor server room one camera off issue the mouse cut the cable and camera side removed send office for repair. 18.03.2023 Prashant visited - 5th floor POE switch 1 port faulty need to be changed and repair camera not installed in server room
	09-03-2023 02:38:10	Atique Salmani	5th floor board room 2 camera installation done after repaired working ok.