







# Vallabh Enterprises

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Support : | W : www.vallabhenterprises.com  
E : vallabhsecure@yahoo.co.in

<b>Service Status Details : VE737</b>																														
<b>Priority :</b>	High																													
<b>Created By :</b>	Admin - Apurva Vajaria																													
<b>Complaint Mob. No. :</b>	9223207875																													
<b>Technician Name :</b>	Anil Yadav		<b>Technician Mobile :</b>	8080922983																										
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	27-11-2019 05:24:39																											
<b>Vendor Details :</b>																														
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir																									
<b>Address :</b>																														
Mumbai , , , , Maharashtra																														
<b>AMC Details :</b>																														
Expiry Date :	01-01-1970 05:30:00		Type :																											
<b>Product Name :</b>	CCTV																													
<b>Complain :</b>	3 rd floor camera not working																													
<b>Technician Comment :</b>	3rd floor one replacement IP camera installed.camera location NVR room.camera working condition now.																													
<b>Complain Operator :</b>	Desktop - Apurva Vajaria																													
<b>Remark :</b>	3rd floor one replacement IP camera installed.camera location NVR room.camera working condition now.																													
<b>Status History :</b>	<table><thead><tr><th>Date Time</th><th>Technician Name</th><th>Status</th><th>Remark</th><th>Sign</th></tr></thead><tbody><tr><td>12-12-2019 10:04:31</td><td>AnilYadav</td><td>Completed</td><td>3rd floor one replacement IP camera installed.camera location NVR room.camera working condition now.</td><td></td></tr><tr><td>03-12-2019 09:05:12</td><td>AnilYadav</td><td>Awaiting Spares</td><td>camera taken for repairing</td><td></td></tr><tr><td>28-11-2019 06:36:39</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr><tr><td>27-11-2019 05:24:39</td><td>AnilYadav</td><td>New</td><td></td><td>-</td></tr></tbody></table>					Date Time	Technician Name	Status	Remark	Sign	12-12-2019 10:04:31	AnilYadav	Completed	3rd floor one replacement IP camera installed.camera location NVR room.camera working condition now.		03-12-2019 09:05:12	AnilYadav	Awaiting Spares	camera taken for repairing		28-11-2019 06:36:39	AnilYadav	New		-	27-11-2019 05:24:39	AnilYadav	New		-
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Previous Complain History :			
	<b>Date Time</b>	<b>Technician Name</b>	<b>Remark</b>
	03-08-2023 10:55:52	Atique Salmani	11 dome 6 fish eye with pole bracket total cameras 17 3rd and 5th boath 6 Poe swich 3nos on third and 3 nos on 5th 32 channel NVR cable approx 550 meter And patil sir required old NVR 3 floor camera in 1 NVR and 5 th floor in 1 NVR
	29-07-2023 02:21:56	Ravi Rajbhar	1- 3rd floor main enterance biometric access divice scaner check our side ok working done but nandu sir they said sometimes it doesn't work divice 2- 5th floor it room sarver room em lock issue resloved only mainget paty propely fiting our side