


# Vallabh Enterprises

**Regd. Office :** 401,shanti kutir,shivaji road,near thakur international school,kandivali(west) mumbai - 400067  
**Support : | W :** www.vallabhenterprises.com  
**E :** vallabhsecure@yahoo.co.in

<b>Service Status Details : VE5232</b>					
<b>Priority :</b>	Low				
<b>Created By :</b>	Admin - Apurva Vajaria				
<b>Complaint Mob. No. :</b>	9223207875				
<b>Technician Name :</b>	Atique Salmani		<b>Technician Mobile :</b>	8080922984	
<b>Ticket Type :</b>	Complain	<b>Date &amp; Time :</b>	18-04-2022 10:11:40		
<b>Vendor Details :</b>					
Company Name/Client Name :	Shoppers Stop Ltd - HO	Customer's Mobile :	9223207875	Name :	Nandu Sir
<b>Address :</b>					
Mumbai , , , , Maharashtra					
<b>AMC Details :</b>					
Expiry Date :	01-01-1970 05:30:00		Type :		
<b>Product Name :</b>	Access				
<b>Complain :</b>	lock alignment issue and need to add finger in biometric				
<b>Technician Comment :</b>	Add 3/4 employees fingers according to shoppers employee code and checked 3/5th floor servr door lock working ok but door closer issue need to resolved by carpenter and also reinstalled new lock biometric 3rd floor design studio .				
<b>Complain Operator :</b>	Desktop - Apurva Vajaria				
<b>Remark :</b>	Add 3/4 employees fingers according to shoppers employee code and checked 3/5th floor servr door lock working ok but door closer issue need to resolved by carpenter and also reinstalled new lock biometric 3rd floor design studio .				
<b>Status History :</b>	<b>Date Time</b>	<b>Technician Name</b>	<b>Status</b>	<b>Remark</b>	<b>Sign</b>
	18-04-2022 02:38:04	Atique Salmani	Completed	Add 3/4 employees fingers according to shoppers employee code and checked 3/5th floor servr door lock working ok but door closer issue need to resolved by carpenter and also reinstalled new lock biometric 3rd floor design studio .	
	18-04-2022 10:11:58	Atique Salmani	New		-
	18-04-2022 10:11:41	Atique Salmani	New		-

Previous Complain History :	Date Time	Technician Name	Remark
	18-04-2022 10:04:57	Atique Salmani	
	16-04-2022 11:21:23	Atique Salmani	one dome camera installed and angel set working ok and on cable miisi g find out cable and crimp boath ends and 2 camera painding becoz pole required one for dome one for fish eye .one box 4*4 use 2 rj 45 connector